



ARTA
ANTI-RED TAPE AUTHORITY
OFFICE OF THE PRESIDENT



26 December 2024

MANUEL M. BONOAN

Secretary

Department of Public Works and Highways - Central Office

Bonifacio Dr. Port Area, 652 Zone 068,

Manila City

**Subject : TRANSMITTAL OF THE OFFICIAL REPORT
CARD SURVEY (RCS) 2.0 AGENCY SCORECARD
FOR THE 2023 IMPLEMENTATION (1ST CYCLE)**

Dear **Secretary Bonoan**,

Greetings from the Anti-Red Tape Authority (ARTA)!

Pursuant to Section 20 of Republic Act (R.A.) No. 11032, or the *Ease of Doing Business and Efficient Government Service Delivery Act of 2018*, all offices and agencies providing government services are required to undergo a Report Card Survey (RCS). The survey serves as a mechanism to gather feedback on agencies' adherence to the Act and their overall performance. This initiative is spearheaded by the ARTA, in collaboration with the Civil Service Commission (CSC) and the Philippine Statistics Authority (PSA).

Following the successful conclusion of the ARTA RCS Awards Ceremony on 30 October 2024 at Conrad Manila, Pasay City. The Authority is herewith providing you with an electronic copy of your agency's Report Card Survey where details of the ratings per criteria are provided. The physical copy shall be sent to you once available.

For inquiries, please feel free to contact Ms. Ma. Christine B. Camata at cmeo-a@arta.gov.ph or via telephone at 1-ARTA (1-2782), local 1028 to 1031.

Thank you, and heartfelt congratulations on your exemplary performance!

Sincerely Yours,

SECRETARY ERNESTO V. PEREZ

Director General

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