



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS
OFFICE OF THE SECRETARY
MANILA

097.13 DPWH (R7)
9-16-93

September 6, 1993

DEPARTMENT ORDER) Subject: Transferring the Complaints
NO. 170 and Action Center (CAAC)
SERIES OF 1993 to the Bureau of
Construction.

The Complaints and Action Center (CAAC) is hereby transferred from the Legal Service to the Bureau of Construction under the direct supervision and control of its Director. This body shall have the following functions:

1. Receive complaints in the implementation of infrastructure projects;
2. Conduct preliminary investigation of said complaints in coordination with appropriate Services/Bureaus/Units of the Department;
3. Submit reports of investigation to the Legal Service for preparation of formal administrative charges or referral of criminal complaints to the Office of the Ombudsman, if warranted.
4. Coordinate with the Legal Service or Office of the Ombudsman, as the case may be regarding the foregoing.

This body shall quarterly submit status reports on administrative or criminal cases involving officials/employees of the Department for the information of the Secretary.

This Order revokes Office Order No. 54 dated August 30, 1988.


GREGORIO R. VIGILAR
Secretary