



Republic of the Philippines
DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS
OFFICE OF THE SECRETARY
Manila

297.73 DPWH
06-09-2003

JUN 09 2003

DEPARTMENT ORDER

NO. 152
Series of 2003 06-09-03

**SUBJECT: CREATION OF
COMPLAINT AND
ACTION CENTER
(CAAC)**

To ensure coordinated actions on complaints against officials/employees of the DPWH, a Complaint and Action Center is hereby created to be headed by **Atty. JOEL I. JACOB**, OIC-Director, Legal Service.

In the exercise of this functions, Atty. Jacob shall be assisted by officials/employees of the DPWH who shall be assigned on detail, full time or part time as the need for their services arise.

As head of the CAAC, Atty. Jacob shall have the power and authority to issue subpoena and subpoena duces tecum, administer oaths and conduct investigation as well as the authority to issue directives or orders to officials/employees assigned to CAAC.

This order shall take effect immediately.


FLORANTE SORIQUEZ
Acting Secretary