



Republic of the Philippines
DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS
OFFICE OF THE SECRETARY
Manila

097. 13 DPMH
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05-12-2016

12 MAY 2016

DEPARTMENT ORDER

93

NO.

Series of 2016 *af. 17.14*

SUBJECT: Implementation of the Quality Management System (QMS) Manual

In line with the Department's policy to continuously improve the delivery of its services, all Bureaus, Services, Unified Project Management Offices, Regional Offices and District Engineering Offices are hereby required to implement the processes and mandatory procedures in the Quality Management System (QMS) Manual.

Copies of this Manual (DPWH-QMSM-Revision No. 2) will be provided by the Records Management Division (RMD) of the Human Resource and Administrative Service (HRAS).

This order shall take effect immediately and shall supersede Department Order No. 49 Series of 2016.

ROGELIO L. SINGSON

Secretary

Department of Public Works and Highways
Office of the Secretary



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3.3 NSP/BEY



The DPWH Quality Policy

We commit to provide quality, safe, and environment-friendly public infrastructure facilities that will improve the life of every Filipino.

We commit to comply with all requirements and to continually improve effectiveness and efficiency in serving the public.

We endeavour to implement the RIGHT PROJECTS at the RIGHT COST determined through transparent and competitive bidding; with the RIGHT QUALITY, according to international standards; delivered RIGHT ON TIME through close monitoring of project implementation; and carried out by the RIGHT PEOPLE who are competent and committed to uphold the values of public service, integrity, professionalism, excellence, and teamwork.


ROGELIO L. SINGSON
Secretary