# Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS

#### **CENTRAL OFFICE**

Manila

2 2 APR 2022

**SUBJECT:** Management Review (MR)

In connection with the implementation of the Department's Quality Management System (QMS) and its provisions, the DPWH shall review the organization's QMS, at planned intervals, to ensure its continuing suitability, adequacy, effectiveness and alignment with the strategic direction of the Department. With this, the Management Review procedure and pertinent forms are hereby established.

This Order, which supports the QMS requirement on Management Review, shall take effect immediately and shall supersede the Mandatory Procedure DPWH-QMSP-06 as stated in Department Order No. 43, series of 2019.

**ROGER G. MERCADO** 

**Acting Secretary** 

Encl: Management Review procedure and pertinent forms

1.3 JGT/AGC

Department of Public Works and Highways Office of the Secretary

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Quality Management System

# **Management Review (MR)**

Issue Date:		
Doc. Code:	DPWH-QMSP-01	
Revision No.:	05	
Page No.	Page 1 of 4	

#### 1.0 Purpose

To provide a guide for reviewing the DPWH Quality Management System (QMS) in terms of established commitments, determining its suitability, issuing courses of action and providing resources for its improvement.

#### 2.0 Definition of Terms

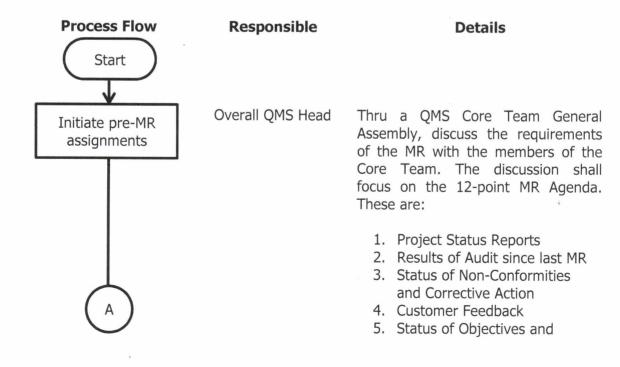
#### Management Review (MR)

Refers to a formal and documented meeting participated by the Management Committee to review the Quality Management System (QMS) in terms of its continuing suitability, adequacy, effectiveness and alignment with the DPWH strategic direction by introducing necessary actions for its continual improvement. Department-level MR of the QMS is held at least once a year. For specialized groupings by area or process jurisdiction (e.g., Bureau, Service, Cluster, Regional or District Engineering Office), a localized MR shall also be conducted at least once a year.

#### **Overall QMS Head**

Refers to the designated Management Committee member responsible for the conduct and facilitation of the Management Review in order to ensure continual improvement of the QMS in the Department. The designation is done through the issuance of Special Order (SO).

#### 3.0 General Procedure

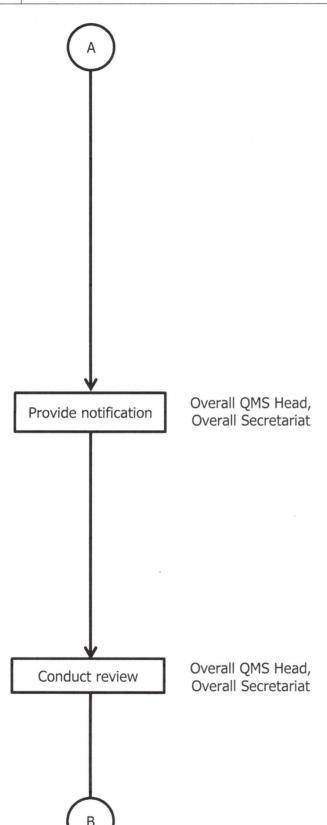




Quality Management System

# **Management Review (MR)**

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Doc. Code:	DPWH-QMSP-01
Revision No.:	05
Page No.	Page 2 of 4



**Targets** 

- 6. Follow up Actions from last MR
- 7. Changes that could affect the QMS
- 8. Opportunities for Improvement
- 9. Changes in External and Internal Issues that are Relevant to the OMS
- 10. Performance of External Providers
- 11. Adequacy of Resources
- 12. Effectiveness of Actions
  Taken to Address Risks and
  Opportunities

Further, the Overall QMS Head shall assign the presenters/ speakers per Agenda.

Notify the Secretary, Undersecretaries and Assistant Secretaries of the MR schedule thru a memorandum containing the agenda. Notification is done at least three (3) working days before the scheduled date.

Notification shall also be provided to the Core Team, Secretariat, presenters/speakers and other personalities as recommended, thru a separate memorandum. Notification is done at least five (5) working days before the scheduled date.

The review shall be conducted as follows:

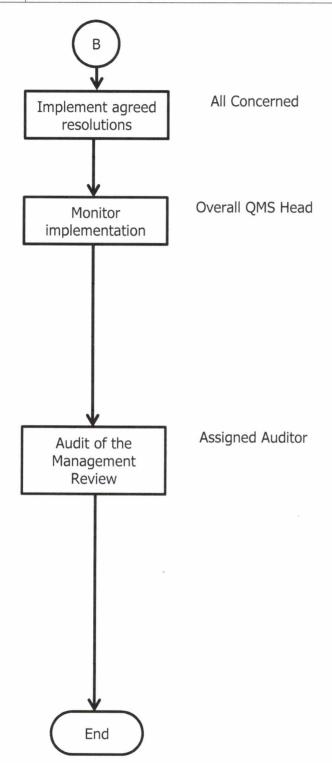
- 1. Discussion of the agenda.
- 2. Presentation of respective reports.
- 3. Evaluation of the QMS.
- 4. Agreement and approval of proposed actions.
- 5. Review and approval of the Minutes of the Meeting (Annex A) with Attendance Sheet (Annex B).



Quality Management System

# Management Review (MR)

Issue Date:	
Doc. Code:	DPWH-QMSP-01
Revision No.:	05
Page No.	Page 3 of 4



Resolutions that may involve action plans shall be carried out by the identified and/or concerned official. Documentation shall be managed by the Overall QMS Secretariat.

Shall exercise overall authority with regard to the implementation and monitoring of the proposed actions. Proper monitoring is supported by the signed Minutes of the Meeting. Intermediate updates may be discussed in any succeeding overall QMS Core Team meetings.

The status of monitoring and results of the proposed actions are discussed in the next scheduled MR.

For the Department-level MR, an assigned personnel from the Internal Audit Service (IAS), who is a certified Internal Quality Auditor, shall conduct an audit of the MR. The overall QMS secretariat shall provide all the documents required in aid of the audit. The audit results shall be provided to the Overall QMS Head, attention: Overall QMS Secretariat, seven (7) days after the audit of the MR.

For Localized MRs, the audit shall be included in the conduct of the Internal Quality Audit.

#### 4.0 References

ISO 9001:2015 Standards



Quality Management System

# **Management Review (MR)**

Issue Date:		
Doc. Code:	DPWH-QMSP-01	
Revision No.:	05	
Page No.	Page 4 of 4	

#### 5.0 Attachments

Annex A: Standard Minutes-of-the-Meeting Template

Annex B: Standard Attendance Sheet

### 6.0 Approval

Prepared by:

JUMAR G. TABLANDO

Planning Officer IV

Team Leader, Overall QMS Secretariat

Reviewed by:

MEDMIER G. MALIG

Director IV

Team Leader, Overall QMS Core Team

Approved by:

ADOR G. CANLAS, CESO IM

Assistant Secretary for Mindanao Operations

Head, Overall QMS 🗸

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# Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS

Quality Management System

Title/Description:

# <Title> Minutes of Meeting

Date:		Started:	Adjourned:		Venue:
Meetin	g attended by (attach	Attendance	Sheet):		
1.					
2.					
3.					
n.					
	a (attach Notice of Me	eting/Memo	orandum requesting	g the Meetin	g):
Call to (					
	1:				
Agenda	2:				
***					
A l					
Agenda					
Aujourn	Adjournment				•
			Session Highl	ights and Di	Sellssion
Call to (					
Agenda					
Agenda	2:				
Agenda	n:				
Adjourn	ment				
Assign	ments to be validated	in the next i	meeting:		
Item	Assignme	ent	Person-in-	Charge	Status (to be accomplished in the next meeting)
1					
•••					
Review and Confirmation:					
Prepared by: Reviewed by:			Approved by	;	
Name		Name		Name	
					Designation
Designation			2.3.100.011		Designation



Provide additional sheet/s for subsequent attendees

# Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS

Quality Management System

Title/Description:

# <Title> Attendance Sheet

Da	te:	Started:	Adjourned:	Venue:
	Nar	ne	Position	Signature
			*	
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