



Republic of the Philippines  
**DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS**  
**OFFICE OF THE SECRETARY**  
Manila

097. 13 DPWH  
02-16-2016

16 FEB 2016

DEPARTMENT ORDER )  
NO. **49** )  
Series of 2016 )

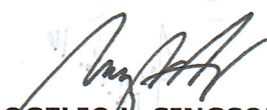
**SUBJECT : Implementation of the Quality  
Management System (QMS)  
Manual**

In line with the Department's policy to continuously improve the delivery of its services, all Bureaus, Services, Regional Offices and 17 pilot District Engineering Offices as specified in the attached list, are hereby required to implement the processes and mandatory procedures in the Quality Management System (QMS) Manual.

The implementation of the QMS Manual aims to re-affirm the Department's Certification as to the requirements of ISO 9001:2008.

Copies of this Manual (DPWH-QMSM-Revision No. 01) will be provided by the Records Management Division (RMD) of the Human Resource and Administrative Services (HRAS).

This Order shall take effect immediately and shall supersede Department Order No. 72 Series of 2013.

  
**ROGELIO L. SINGSON**  
Secretary

Department of Public Works and Highways  
Office of the Secretary



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3.3 NSP/BEY

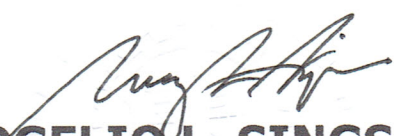


## The DPWH Quality Policy

We commit to provide quality, safe, and environment-friendly public infrastructure facilities that will improve the life of every Filipino.

We commit to comply with all requirements and to continually improve effectiveness and efficiency in serving the public.

We endeavour to implement the RIGHT PROJECTS at the RIGHT COST determined through transparent and competitive bidding; with the RIGHT QUALITY, according to international standards; delivered RIGHT ON TIME through close monitoring of project implementation; and carried out by the RIGHT PEOPLE who are competent and committed to uphold the values of public service, integrity, professionalism, excellence, and teamwork.

  
**ROGELIO L. SINGSON**  
Secretary