



Metro Manila Flood Management Project

Resettlement Action Plan

Vitas Pumping Station Rehabilitation Sub-Project

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PREFACE

Some five sub-projects to rehabilitate and modernize Metro Manila's pumping stations are programmed for implementation in the first year of the 6-year Metro Manila Flood Management Project (MMFMP). The Vitas Pumping Station, located in the jurisdiction of the Manila City Local Government Unit, is the only first year sub-project in the priority list of 10 sub-projects to necessitate involuntary resettlement. This Resettlement Action Plan (RAP) has been prepared pro-actively to demonstrate how the MMFMP Resettlement Policy Framework (RPF) will be applied for the resettlement and rehabilitation of people to be physically and economically displaced by this sub-project. This RAP is governed by the provisions of the RPF of this Project and part of the covenants under the Loan Agreement. All the terms of conditions and agreements under this document supersede local or national policies of the Philippine government.

There are two groups of issues of which the reader should be aware at this stage of project preparation: the first is substantive; the second is organizational. Significant substantive issues are: First, the identification of specific resettlement sites cannot be determined until after the project is made effective with personnel in place. Second, the fluid status of project-affected people, some of whom have already opted for a community-driven voluntary resettlement of their own volition; indicate that resettlement of some of the Vitas Pumping Station PAPs is very likely to take place during project preparation, before the MMFMP is made effective. Third, as a result, there are related limitations to the degree and extent of the RAP's consultative process before MMFMP is made effective, especially with regard to the management of expectations.

Organizational arrangements, which are set out in the RPF, are at this point tentative because the specifics of implementation arrangements have yet to be finally agreed between the Government of the Philippines (GoP) and the World Bank. This first RAP for MMFMP is thus prepared on the basis of implementation arrangements as set out in the RPF, which may be subject to modifications as preparations and interactions between the GoP and the World Bank move ahead.

Implementation of the Vitas sub-project will be initiated approximately one year or possibly more after the baseline census survey (undertaken in November 2015). Consequently it will be necessary to update the census survey at the time the MMFMP is made effective. Furthermore, during this interval, it is almost certain that some people will have already relocated on their own initiative by means of a "peoples plan" under the aegis of civil society organizations (AGOM and SHARE Foundation), which is supported by the Social Housing Finance Corporation. If, at the time of project implementation, people have been relocated with AGOM, further retrospective due diligence will be needed. Another group on non-AGOM members are very likely to be resettled by the government (PRRC, NHA and/or DPWH) in the interval. Measures are given in this RAP to ensure that their resettlement is fully in accord with the requirements of OP 4.12 and relevant government policies. Furthermore, in spite of measures to be put in place to preclude re-encroachment, it is possible that new people may take up residence in technical footprint areas previously occupied by those who have relocated with AGOM.

In light of this fluid situation, which is likely to characterize the relatively long interval between the baseline census survey of November 2015 and the actual initiation of project activities, consultations with project-affected people must be managed carefully to preclude false expectations.

Table of Contents

Preface	2
A. Project Description	5
B. RAP Objectives	7
C. Baseline Census and Socio-economic Survey	7
Baseline socio-economic survey	9
Key Findings	9
Demographic Profile	9
Occupations, Employment and Income Sources	14
Household Debt	16
Household Assets	17
Access to Services	17
Inventory and Ownership of Fixed Assets	21
D. Legal framework	23
E. Institutional Framework and Organizational responsibilities	30
F. Valuation of Assets and Compensation for Losses.	34
G. Measures to prevent land speculation or influx of ineligible persons at the selected sites	34
H. Environmental protection and management	34
I. Consultation and community participation.	34
J. Grievance procedures	34
K. Implementation schedule	39
L. Budget	39
M. Monitoring and evaluation	40

Acronyms

AGOM – Ang Grupo ng Organisadong Mamamayan

DENR -Department of Environment and Natural Resources

DDR - Due Diligence Report

DPWH - Department of Public Works and Highways

GOP – Government of the Philippines

HDH - High Density Housing

HH - Household Head

HUDCC- Housing and Urban Development Coordinating Council

ISF - Informal Settler Family

LGU - Local Government Unit

M&E - Monitoring and Evaluation

MMDA - Metro Manila Development Authority

MMFMP - Metro Manila Flood Management Project

NHA - National Housing Authority

PAP - Project-Affected Person

PCUP - Presidential Commission for the Urban Poor

PMO - Project Management Office

PRRC - Pasig River Rehabilitation Commission

PS - Pumping Station

RAP - Resettlement Action Plan

RPF - Resettlement Policy Framework

SHFC - Social Housing Finance Corporation

TESDA – Technical Education and Skills Development Authority

A. Project Description

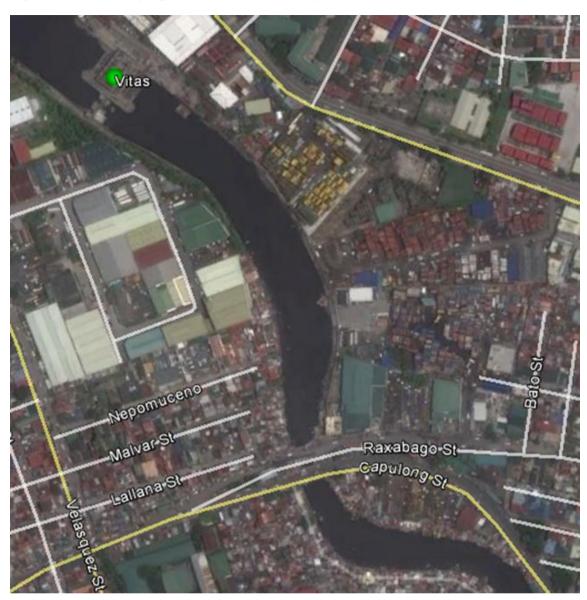
Rehabilitation and modernization of the Vitas Pumping Station is one of five sub-projects programmed for implementation in MMFMP's the first year. This sub-project will replace pumps and related equipment with new, more efficient, and higher capacity units. The sub-project will also finance cleaning and improvements to key sections of waterways and drainage channels serving the pumping stations to ensure unobstructed flow into the facility and enable unencumbered access for waterway maintenance. Rehabilitation of the Vitas PS will necessitate resettlement of 165 informal settler families who currently reside in structures located inside the watercourse serving the pumping station.

More specifically, the proposed scope of works in Vitas PS will be:

- 1. Replacement of prime movers from diesel engine to electric motor
- 2. Modernization of pumps with optimum pump capacity
- 3. Supply and installation of two (2) generator sets as standby power
- 4. Connection to Meralco power supply as primary power
- 5. Rehabilitation/replacement of auxiliary equipment
- 6. Rehabilitation/replacement of horizontal and inclined conveyor system
- 7. Rehabilitation/replacement of one (1) unit trash racks assembly
- 8. Rehabilitation of one (1) unit garbage hopper
- 9. Replacement of five (5) units secondary screens
- 10. Replacement of all LCP, MCC, and electrical wirings
- 11. Rehabilitation of building and lightings
- 12. Rehabilitation of three (3) units floodgates
- 13. Installation of additional storage tank
- 14. Rehabilitation of additional crane
- 15. Rehabilitation and upgrading of Vitas Warehouse

As seen in figure 1, (below) the area of impact is limited to obstructions under the Raxabago / Capulong Street Bridge and further downstream along the right bank of the waterway immediately below the bridge where structures have been sited on accumulations of silt and debris along the inner wall of the waterway.

Figure 1: Vitas Pumping Station and Waterway



As evident in the above image, the Vitas PS is located in a congested area of the Manila LGU in the general vicinity of the seaport. The environs are characterised by warehouses and similar facilities related to the seaport and the transit of goods; adjacent residential and commercial areas are generally low-rise but are densely occupied; informal settlements are commonplace along roads and public rights-of-way in the area. MMFMP has established criteria for the delimitation of waterway sections within the technical footprints of sub-projects which must be cleared of encroachments to ensure unobstructed flow and maintenance access. (The specific technical criteria used to delimit the waterway sections of technical footprints are given in annex A to this document and the RPF.)

The most significant social impact of the sub-project is resettlement of the 165 informal settler families (ISFs) now residing in places which inhibit waterway maintenance and the flow into the Vitas PS. The zone of impact is limited and has been minimized to those areas which must be kept clear of encroachments to ensure unimpeded flow and maintenance access, which are essential for optimal and sustainable operation of the rehabilitated pumping station.

B. RAP OBJECTIVES

This RAP is an operational plan based on the MMFMP RPF which has the following main objectives:

- (1) to physically resettle project-affected people in a safe location(s) away from Vitas pumping station's technical footprint;
- (2) to resettle project-affected people in a locality which is in reasonable proximity to their sources of income and employment or in a location where employment opportunities are determined to be adequate to restore or improve income levels and employment; and,
- (3) where current income streams and living conditions are characterised as very poor and precarious, to provide assistance for improvement of skills and income-earning opportunities.

C. BASELINE CENSUS AND SOCIO-ECONOMIC SURVEY

The current situation of project-affected people at the Vitas PS presents a complex and fluid situation. It is known, from discussion with community leaders and the baseline census and socio-economic survey of the 165 ISFs now residing in the waterway footprint, (undertaken in November 2015), that some 88 ISF households are listed as participants in a community organization known as *Ang Grupo ng Organisadong Mamamayan*¹ (AGOM), which is supported by the SHARE Foundation. AGOM has prepared a "people's plan" to relocate its members to a peri-urban area located at Barangay Muzon, in San Jose del Monte City, Bulacan Province. The resettlement site is located about 40 km from the Vitas PS area. AGOM has secured land for the resettlement community and financing for the project from the Social Housing Finance Corporation (SHFC). This group is officially known as Benjamin Village 8 Home Owners Association (BV8), of which some 80 per cent are AGOM members.

The resettlement site is somewhat distant from the Vitas PS area; however this locale is being quickly urbanized and is characterised by growth in employment opportunities. Retrospective due diligence carried out for people previously resettled by *Oplan Likas* from the Paco PS to Towerville, an area in the vicinity of the BV8 resettlement site, showed a significant increase in employment for skilled workers; however this was moderated by a significant increase in unemployment for unskilled workers.

The BV8 people's plan started as early as 2013 (before the Bank engagement date of December 8, 2014). However, implementation encountered several challenges, the main one being the failure of negotiation with the first landowner. Negotiation with a new landowner started in February 2014 and finalized two months after.

AGOM members' plan is to start preparation of the resettlement site in late January 2016. Members will construct a work camp and build temporary lodgings for couples (husband and wife only) who, together with workers from other ISF communities, will construct 1,648 units in the resettlement site. An agreement with the contractor – developer makes provision for employment of skilled and semi-skilled AGOM members. The men will be engaged in site preparation and construction work; the women will earn from food preparation and provision. Those families which do not participate in site development and construction will remain in the Vitas area in rental housing supported by a PhP 18,000 transition allowance

¹ In English means "The Group of Organized Citizenry."

from the government. The plan is to complete the project in one year, with some people moving into the new area as early as 6 months after start of works when basic structures are in place and water and power connections have been started. The resettlement community will operate as a cooperative which will provide estate and financial management. The plan includes construction of a marketplace to add to the economic viability of the new community. The cooperative will also provide a transportation service for members to San Jose del Monte city center.

The AGOM undertaking is a voluntary initiative of the ISF families themselves. While it is clear that AGOM participants are not currently living in a sustainable situation; which is to say there is a risk of involuntary resettlement at some future date, possibly by Oplan Likas or other GoP resettlement programs, it is fair to characterize the AGOM resettlement as a voluntary community-driven initiative. The AGOM resettlement will almost certainly take place during the interval between the baseline survey of November 2015 and the date of project effectiveness, which is currently anticipated to be sometime in late 2016. As of August 1 2016, AGOM's project in Muzon San Jose Bulucan has started with activities such as site clearing, land development and staking for the construction of the first building for their members that will need relocation soonest. There has no movement from HHs members that were recorded in the validation census that were conducted in November 2015. Reports from the leadership of AGOM indicated that the first delivery date of units is expected in May 2017 assuming that the contractor will not have any delays in its construction schedule. If completed on time, there is a big possibility that families will begin to transfer by June of 2017 which is still prior Bank's commencing the project. It is standard practice in World Bankassisted projects to carry out due diligence on past resettlement, which in the case is taking place during the MMFMP preparation phase, to assess the process and outcome of such resettlement with respect to compliance with OP 4.12. It is important therefore for MMFMP to carry out a due diligence on the process, progress, and outcome of the BV8 and determine if additional financial or technical assistance should be provided to ensure a successful and sustainable outcome for the community.

This RAP covers all the 165 project-affected households in Vitas, including the 77 ISFs who are not AGOM members and will all be moved and provided assistance under a "preventive relocation" by the Pasig River Rehabilitation Commission (PRRC), National Housing Authority (NHA) or by the Department of Public Works and Highways (DPWH) to make way for drainage improvements during this same interval before the MMFMP is effective. Under the MMFMP, all affected households will be provided with project assistance as agreed with the Implementing Agency. Discussions at a public consultation conducted by PRRC in November 2015 (which MMDA and World Bank attended) indicated that their relocation was to take place in the next months in coordination with PRRC and NHA. Exact details are not known at this point. However, it is reasonable to assume that off-city relocation to areas developed under Oplan Likas in Cavite or Bulacan will be used. In-city choices for resettlement discussed with the ISFs were said to be unsafe as they are proposed at sites characterized by criminality and related social problems. Off-city choices were thus seen as preferable. However as noted, off-city relocation to areas, many of which are sited far from economic activity and employment, poses a serious problem with income restoration and retention of resettlement assets. As of August 1, 2016, relocation of HHs under Oplan Likas has been deferred and that negotiations between implementing agencies and the affected households to move the relocation date at a later time have been going on.

DPWH, with the support of MMDA will work with concerned agencies to ensure that the resettlement of these 165 ISFs is compliant with OP 4.12. To this end, the ISFs will be provided with a PhP 18,000² transition allowance to be paid from GoP resources to enable them to move away from the hazardous locations in the waterway to transitional rental accommodations in the Vitas area. The 77 non-AGOM members will be consulted to determine if they wish to be included in the BV8 resettlement project. AGOM leadership is open to accommodate them given that many of them are part of the social network (relatives or friends) of AGOM members. Where people do not opt to join the BV8 group, the transitional allowance will serve to support them in safer living conditions until project effectiveness, at which point MMFMP will have an available staff and budget to provide skills training and other entitlements provided for in the RPF and RAP.

BASELINE SOCIO-ECONOMIC SURVEY

The survey of the 165 ISFs residing in the technical footprint of the Vitas PS gives good insights into the social and economic conditions of ISFs, which are presented in the following section.

The survey was carried out by a team of qualified personnel who undertook face-to-face interviews with the use of structured questionnaires. Quality control measures were performed by field supervisors observing the work of interviewers and randomly checking the work done during the data gathering stage. The project was provided with a master list of informal settler families and their household heads by the PRRC. Enumerators were instructed to locate and map the houses and interview the household head (or a legal age household member) for the survey. The enumerators also did an inventory of structures and other assets for each ISF. One hundred and sixty-five (165) ISF households were identified and interviewed in the project footprint.

Given previous censuses, tagging and surveys conducted by various agencies, including AGOM itself for its people's plan, MMDA and the survey team deemed it appropriate to take a low profile survey instead. Coordination was done with city and barangay officials in October-November 2015. A cut-off-date was not announced for two reasons: (1) It was done already by PRRC/NHA and (2) There will be a need for another survey later if the ISFs are not relocated by project effectiveness. (See additional discussion on census under Section "E".)

KEY FINDINGS

The findings of the census/socio-economic survey are organized into six parts: (1) household demographic profile, (2) household expenditures), (3) occupation, employment and income sources, (4) household assets, (5) access to services and (6) inventory of fixed assets.

DEMOGRAPHIC PROFILE

The majority (79%) household heads male; 21% (16) are females. Average household size is 3.7, which is below the 4.6 average for household members in the country, (Philippine Statistics Authority, 2012). This suggests younger families; the average age of household heads is 39.6 years.

² Estimated to be enough for 12-18 months rental. Average rental fee for small space in the vicinity of the bridge is around PhP1,000. With the provision of housing units to the affected ISFs, this transition allowance is an important element of this RAP to ensure compliance to OP 4.12.

Table 1: Age of Household Head (HH)

Age of Household head	Number
Mean	39.6
Minimum	18.0
Maximum	76.0

Based on a 2-week recall, household members appear to be generally healthy with **97%** (160) citing no ailments within the household.³ Only **2%** (4) mentioned that they recently had a fever. In terms of disabilities, only 1 of the 165 Households mentioned a disability and the inability to work.

Table 2: Health Status

Health Status 2-week recall	Number	%
Skin ailment	0.0	0%
Stomach/Diarrhea	1.0	1%
Fever	4.0	2%
No ailment	160.0	97%
Total	165.0	100%

The highest educational attainment of most HHs is high school graduates, for both males and females. Three (3) indicated that they had completed college.

Table 3. HHs Educational Attainment by Gender

Educational Attainment	Female	Male	Total
Some Elementary School	6	35	41
Elementary Graduate	4	12	16
Some High School	10	40	50
High School Graduate	7	25	32
Some Vocational Training	0	10	10
Vocational Course Graduate	1	1	2
Some College	1	1	2
College Graduate	1	2	3
No Education	0	1	1
Total	30	127	157

³ It is important to note however that ISFs tend to report only their major illnesses.

Table 4. Education Level and Employment

Level	Gov't emplo yee	Office worker/ Company employee	Shop-keeper/ shop-owner	Skilled work	Unempl oyed	Unskilled/ semi- skilled	Vendors / Street hawker	No answer	Total
Some									
Elementary	1	1	1	5	0	29	4	0	41
Elementary									
Graduate	0	0	0	0	1	13	1	1	16
Some High									
School	0	2	2	6	0	35	4	1	50
High School									
Graduate	0	4	1	10	0	14	3	0	32
Some									
Vocational	1	0	0	5	0	4	0	0	10
Vocational Course									
Graduate	2	0	0	0	0	0	0	0	2
Some									
College	0	2	0	0	0	0	0	0	2
College									
Graduate	0	1	0	1	0	1	0	0	3
Others	0	0	0	0	0	1	0	0	1
Total	4	10	4	27	1	97	12	2	157

Tables 5 and 6 show the distribution of males and females by educational level with respect to the weekly hours of work. Half (50%) of the HHs work less than 40 hours a week followed by 44% who work at least 40 hours per week. Some 95% or 157 of 165 household heads interviewed indicated that they had income streams provided on a weekly basis. The bulk of employment for those with some high school education and high school graduates is in unskilled or semi-skilled occupations; (such as 11abourer, helper, street sweeper, janitorial work, pedicab driver, messengers, and other similar occupations.) Women have bigger proportion of less than 40 hours of work per week.

Table 5. Female HH's Education Level and Hours of Work / Week

Educational Attainment	< 40 hrs/wk	>+ 40 hrs/wk	Unemployed	Total
Some Elementary	6	0	0	6
Elementary				
Graduate	3	1	0	4
Some High School	7	2	1	10
High School				
Graduate	3	4	0	7
Vocational Course				
Graduate	0	1	0	1
College				
Undergraduate	0	1	0	1
College Graduate	0	1	0	1
Total	19	10	1	30

Table 6. Male HH's Education Level and Hours of Work / Week

Educational Attainment	< 40 hrs/wk	>+ 40 hrs/wk	Unemployed	Total
Some Elementary	23	12	0	35
Elementary Graduate	7	3	2	12
Some High School	15	24	1	40
High School Graduate	10	15	0	25
Some Vocational	6	4	0	10
Vocational Course				
Graduate	0	1	0	1
Some College	0	1	0	1
College Graduate	1	1	0	2
Others	1	0	0	1
Total	63	61	3	127

When asked about their work location, **78%** (68) indicated that they work within the City LGU, while only 15% work outside their home city / LGU. The remaining 7% are unemployed.

Table 7. Distribution of Household's Work Location by Gender

Work Location	Female	Male	Total
Within LGU	27	101	128
Outside LGU	2	23	25
No answer	1	3	4
Total	30	127	157

Table 8. Distribution of Household's Religious Affiliation

Religious Affiliation	Number	%
Catholic	162	98.18%
Christian	1	0.61%
Iglesia Ni Cristo	1	0.61%
Islam	0	0.00%
Others	1	0.61%
Mormons	1	0.61%
Total	165	100.00%

Almost all of the households (98%) said they are Catholic.

In terms of ethnicity, majority of the households (79%) identify themselves as Tagalog. Ten percent (10%) said that they are Bisaya; some 4% mentioned that they are Ilocano.

Table 9. Distribution of Household's Ethnicity

Ethnicity	Number	%
Tagalog	131	79%
Bisaya	16	10%
Kapangpangan	3	2%
Ilocano	6	4%
Ilonggo	2	1%
Others	7	4%
Bicolano	2	1%
Pangalatok/		
Bicolano	1	1%
Waray	1	1%
Not Specified	3	2%
Total	165	100%

When asked about their membership to any social organization, majority (94%) mentioned that they are not a member of any organization while 5% said they are members of AGOM. Responses on membership in social organizations appear to be under-reported. Given the various resettlement programs being discussed in the area, many ISFs may not want to reveal their affiliation to keep their options open. Subsequent discussions with AGOM indicated that 88 or the 165 households were officially registered as members of the AGOM / SHARE Foundation resettlement project (BV8), which is scheduled to start work in January 2016.

Table 10. Membership in Social Organizations

Membership in Social Organizations	Total	%
AGOM	8	5%
Senior Citizen Association	2	1%
No Membership	155	94%
Total	165	100%

Household Expenditures

When asked to estimate basic monthly household expenditures, the average monthly amounts reported are:

Table 11: Average Household Monthly Expenditures

Expenditure	PhP
Rent	861
Electricity	774
Water	594
Transportation	865
Education	1,634
Food	5,025
Clothing	137
Medicine	294
Total	9,084

OCCUPATIONS, EMPLOYMENT AND INCOME SOURCES

When asked about their primary occupation, more than half of the households mentioned that they are unskilled or semi-skilled workers. Some 17% (27) said that they are skilled workers. Eight percent (8%) of the households reported that they are either street vendors or street hawkers closely followed by the 6% who work for companies.

Table 12: Primary Occupations by Gender

Type of Employment (Primary)	Female	Male	Total
Government employee	1	3	4
Office worker/ Company employee	4	6	10
Skilled worker	2	25	27
Unskilled/semi-skilled	14	83	97
Shopkeeper/shop-owner	2	2	4
Vendors/Street hawker	7	5	12

Unemployed	0	1	1
No answer	0	2	2
Total	30	127	157

In terms of income from their primary occupations, the average monthly income is **Php 7,123**. It must be noted that the range of income is wide: the minimum income was documented at Php 500 for a household with 3 members composed of a grandmother working as a shopkeeper and her two grandchildren. In contrast, the maximum income was reported at Php 20,000 for a respondent who is a government employee.

Table 13: Monthly Income from Primary Occupation

Income	PhP
Mean	7,123
Median	7,200
Mode	9,000
Standard Deviation	3,782
Minimum	500
Maximum	20,000

With regard to a secondary occupations, only **4%** of households mentioned that they have another line of work as an unskilled/semi-skilled worker while the remaining **96%** do not have a second job. For those who do have a secondary occupation, the average income is **PhP 1,786**.

Table 14: Monthly Income from Secondary Occupation

Income	PhP
Mean	1,786
Median	1,500
Mode	1,500
Standard Deviation	1,321
Minimum	800
Maximum	4,500

The great majority of households (97%) do not receive remittances or have other external sources of income. Only 5 households mentioned receiving income from other sources: **1%** of that they receive remittances, **1%** receive a government subsidy, **1%** earns from business and another **1%** has income from rent.

Table 15: Income from Other Sources

Other Sources of Income	Female	Male	Total
Business	0	1	1
Government subsidy/pension	0	1	1
Remittance from relative	0	1	1
Rental Income	0	2	2
Total	0	5	5

The average income of those who receive remittances is PhP 2,000.

The total monthly household income of Households from the Vitas Pumping Station is Php 10, 852.56.

Table 16: Total Household Income

TOTAL HOUSEHOLD INCOME	
Mean	10,852.56
Median	9,600.00
Minimum	500.00
Maximum	45,400.00

HOUSEHOLD DEBT

Just over one-quarter (26%) of the households reported having debts at the time of the survey. The average amount of household debt for this group is PhP 6,474.

More than half of these household (60%), identified borrowing from moneylenders, with interest rates on the order of 20 % per month. Other sources are shown in the table below. It is likely that debts are underreported and that larger amounts may be sourced from money lenders and smaller amounts from relatives, friends and neighbors.

Table 17: Sources of Loans

Source	Number	%
5/6 lending (moneylenders)	26	60%
Store	5	12%
Employer	4	9%
Friend or relative	3	7%
Eatery	1	2%
Food	1	2%
Neighbor	1	2%
Paluwagan	1	2%
TSPI- (microfinance)	1	2%
Total	43	100%

HOUSEHOLD ASSETS

Respondents were asked about ownership of basic household assets.

Table 18: Household Assets

Item	Number / ∑	%
Radio	39 /165	24%
TV	53 /165	32%
Refrigerator	2 / 84	2%
Washing	15 / 165	9%
Machine		
Gas Stove	15 / 165	9%
Electric Fan(s)	128 / 165	78%

Only **3%** of households reported owning a sofa; 3% reported having a dining table and chairs. None of the Households own a motor vehicle (car or a jeep); only a few (**4%**) owns a tricyle. Some **31%** of the households said they own 1 telephone or mobile phone, **16%** own at least two phones, but the majority (**53%**) of have no mobile phone. Only **3%** said they own a computer.

Access to Services

When asked about their access to electricity, majority (79%) mentioned of being connected to the power grid through a sub-meter; a significant number of the Households (13%) do not have access to electricity.

Table 19: Access to Electricity

Source of Electricity	Number	%
Gen set private	1	1%
Gen set from developer	0	0%
Power Utility / Grid	131	79%
Jumper from neighbor	3	2%
Other sources	9	5%
None	21	13%
Total	165	100%

Most of the Households (85%) visit the barangay health center for their health service needs while only 9% mentioned of going to the nearby village center or hospital.

Table 20: Access to Health Services

Where do you go for health services needs?	Number	%
Barangay/village health center with medical staff and supplies	141	85%
Barangay/village health center without medical staff and supplies	5	3%
Nearby Barangay/town health center/hospital	15	9%
Others	1	1%
Jose Reyes	1	1%
None within thirty minutes of travel	3	2%
Total	165	100%

In terms of their household's main source of drinking water, majority of the households (83%) mentioned of fetching water, while 10% buy their drinking water from resellers. Only 7% said that they have access to piped water (i.e. Manila Water or Maynilad).

Table 21. Access to Potable Water

What is the family's main source of drinking water?	Number	%
Piped water (municipal system)	11	6%
Resellers/private sources	16	10%
Other sources / Igib system / shared	138	84%
Total	165	100%

More than half of the households (64%) reported that the LGU collects their garbage; some 18% said that their solid waste were collected by the Barangay garbage truck. Sixteen percent (16%) do not have access to a solid waste disposal service. All households dump their water wastes into the estero.

Table 22: Solid Waste Disposal

Where do you dispose your solid waste?	Number	%
Provided by LGU	106	64%
Provided by Barangay	30	18%
Private collection service	3	2%
None	26	16%
Total	165	100%

Table 23: Disposal of Liquid Waste

Where do you dispose of your liquid wastes?	Number	Percentage
Septic tank	0	0%
River/Estero	165	100%
Total	165	100%

Access to government programs is generally very low. The most accessed programs are the PhilHealth services (34%), closely followed by the Pantawid Pamilyang Pilipino Program (32%). Seventeen percent (17%) of the households access the government's supplemental feeding and some 7% take advantage of the subsidized rice program.

Table 24: Access to Government Programs

Do you have Access to the following Government Programs? (multiple	Access				Total
answers)	Yes	Percentage	No	Percentage	
Scholarships	9	5.45%	156	94.55%	165
4Ps/CCT	52	31.52%	113	68.48%	165
Phil-Health	56	33.94%	109	66.06%	165
Supplemental Feeding	28	16.97%	137	83.03%	165
Subsidized Rice	12	7.27%	153	92.73%	165
Housing Program	2	1.21%	163	98.79%	165
Others (1)	7	4.24%	158	95.76%	165
DSWD Homeless Program	1	0.61%	164	99.39%	165
Manila Health Care System	1	0.61%	164	99.39%	165
NHA Housing Program	1	0.61%	164	99.39%	165
Senior Citizens' Program	1	0.61%	164	99.39%	165
SSS	3	1.82%	162	98.18%	165
Pag-Ibig Fund	1	0.61%	164	99.39%	165

INVENTORY AND OWNERSHIP OF FIXED ASSETS

The baseline survey also inventoried household structures and fixed assets. Of the 165 households, only 12% mentioned that they rent while another 12% share their house. Just over three-quarters (76%) of the households owned their structures.

More than half (63%) of the Households' roofing materials used galvanized iron, aluminum, tile, concrete, brick, stone, asbestos while 20% mentioned of using light materials such as cogon, nipa or *anahaw*. The total average area for the roof was noted at 10.26 square meters.

Table 25: Distribution of Roofing Materials

Roofing Material	Number	%
Strong materials (galvanized iron,		
aluminum, tile, concrete, brick, stone,		
asbestos)	104	63%
Light materials (cogon, nipa, anahaw)	33	20%
Mixed but predominantly strong		
materials	13	8%
Mixed but predominantly light		
materials	15	9%
Total	165	100%

The walls of the surveyed houses were predominantly (68%) made out of wood; 12% were constructed using half concrete, brick, stone and wood and another 10% used makeshift and salvaged materials. The total average area for the walls was reported at 20.68 square meters.

Table 26: Construction Materials Used for Walls

Walls	Number	%
Wood construction	113	68%
Hollow brick construction	15	9%
Makeshift/salvaged/improvised	17	10%
Half concrete/brick/stone and		
half wood	19	12%
No wall	1	1%
Total	165	100%

The average floor area for the structures is **9.63 square meters**. Materials used for flooring are given below.

Table 27: Flooring Materials

Floors	Number	%
Wood	118	72%
Cement with tiles	6	4%
cement with wood	12	7%
cement only	27	16%
dearth flooring	2	1%
Total	165	100%

Columns for the majority of the households (87%) were made of wood. Six percent (6%) of the households stated their houses do not have columns.

Table 28: Distribution of Construction Materials Used for Columns

Columns	Number	%
Wood construction	144	87%
Hollow brick construction	6	4%
Makeshift/salvaged/improvised	0	0%
Half concrete/brick/stone and half wood	5	3%
No columns	10	6%
Total	165	100%

Of the 165 households, only six (4%) were seen to have a second floor⁴ in their dwelling. Of the six, most (67%) used strong materials such as galvanized iron, aluminum, tile, concrete, brick, stone, or asbestos for the roofs. All used wood construction for the walls, floors and columns.

⁴ Second floor in this case is usually a very small space enough for some members of the household to crawl in to sleep.

D. LEGAL FRAMEWORK.

Land acquisition for the Vitas PS does not involve acquisition of private land or necessitate expropriation. The project-affected people are known in the Philippines as informal settler families (ISFs), who under the rubric of OP 4.12 would be considered as squatters encroaching on a public right-of-way. The RPF provides a detailed comparative analysis of Philippine laws and regulations with respect to World Bank policy on involuntary resettlement. In brief, the resettlement of Informal Settlers is set out in law (R.A. 7279) which states that eligible homeless and poor informal settlers in urban areas are entitled to resettlement if they are affected by development projects. However, this law is silent on compensation for informal structures, including those used for commercial purposes. Table below provides an analysis of gaps between national laws and OP 4.12 as they apply to Vitas PAPs and proposed measures to fill the gaps.

Table 29. Analysis of Gaps between Philippine Laws and OP 4.12.

KEY ISSUES	PHILIPPINE POLICY	WORLD BANK POLICY	MEASURES TO FILL GAPS
Persons	PAPs consist of all	Persons/People	Everyone who
Considered as	members of a household	impacted by	occupies land or
Project-	who will be adversely	Involuntary taking of	structure and those
Affected	affected by the project	land resulting in (i)	that conduct
Persons (PAPs)	because their real	relocation or loss of	livelihood activities at
	property shall be	shelter; (ii) loss of	cut-off date within the
	acquired for government	assets or access to	ROW limits shall be
	infrastructure projects	assets; (iii) loss of	identified and
		income sources or	properly recorded
		means of livelihood,	including their
		whether or not the	condition in life, and
		affected persons must	their personal
		move to another	circumstances.
		location.	
			Each person so
			identified in the
			validated census list in
			November 2015 shall
			be considered PAP
			and shall be provided
			with assistance as
			provided for in this
			RAP and the RPF
			including
			compensation for
			their structures as
			well as rehabilitation
			measures to improve
			or at least restore
			livelihood and living
			standard

KEY ISSUES	PHILIPPINE POLICY	WORLD BANK POLICY	MEASURES TO FILL GAPS
Loss of Income or Sources of Livelihood	Major government policies (e.g. RA 7279, RA 10752) are silent regarding loss of income directly resulting from land acquisition. However, some agency- specific policies like the DPWH LARRIP Policy 2007 and DO 327 s. 2003 cover income loss: LARRIP on Income Loss. "For loss of business/ income, the PAF will be entitled to an income rehabilitation assistance not to exceed P 15,000	Displace persons should be assisted to improve their efforts to improve their livelihoods and living standards or at least to restore them	The project should compensate for lost income and provide rehabilitation measures to improve livelihoods and living conditions of PAPs or at least restore them to pre-project level.
	for severely affected structures, or to be based on the latest copy of the PAF's Tax record for the period corresponding to the stoppage of business activities" DO 327 s. 2003 provides transitional allowance for severely affected shop owners for their computed income loss during demolition and reconstruction of their shops		

KEY ISSUES	PHILIPPINE POLICY	WORLD BANK POLICY	MEASURES TO FILL GAPS
Treatment of Informal Settlers	R.A. 7279 states that eligible homeless and poor informal settlers in urban areas are entitled to resettlement if they are affected by development projects. However, R.A. 7279 limits this to residential informal settlers and is silent on informal structures on public or private land used for commercial purposes. Government also exclude from the eligibility list people who were previously resettled.	Sections 15-16 stipulate that informal settlers should be provided resettlement assistance	The project will replace lost structures and other assets of informal settlers. Replacement options include rehousing, cash compensation, rental support while waiting for the housing units to become available, transportation costs, and rehabilitation costs to restore lost livelihood. PAPs found to be previously resettled are not automatically excluded especially if they returned due to lack of livelihood in the resettlement sites. For structures that encroach on public lands and used for purely commercial purposes, compensation will be equivalent to the loss of business income only.

OP 4.12 entitlements for informal settlers are described in Section 15 and 16 and in Footnotes 11, 12 and 21. Operationally, these may include payment of replacement cost for affected structures, transfer costs, and costs of rehabilitation in the new site. OP 4.12 requires effective consultation and participation of project-affected people in planning and implementing resettlement as well as a clear and accessible grievance redress mechanism. A central feature of World Bank involuntary resettlement policy is to

approach resettlement as a development undertaking in which restoration of, or where needed, improvements to income streams is a central factor in achievement of a sustainable outcome.

As discussed in more detail in the RPF, much of the resettlement in Metro Manila in recent years has been undertaken by the National Housing Authority (NHA) program known as *Oplan Likas*, which has resettled large numbers of ISFs along waterways and other unsafe locations at both in-city and off-city locations. Constraints on the availability of (very valuable) urban land have led to the almost exclusive use of off-city locations for re-housing of ISFs. While in-city resettlement appears to be generally positive, as it does not result in a significant disconnection from people's sources of livelihoods; resettlement at off-city locations has been less successful because of the costs and related difficulties encountered by those resettled in retaining the link to former employment in Metro Manila. An evaluation by the Presidential Commission on the Urban Poor and other studies indicate that about 50 per cent of those resettled at off-city sites return to the Metro Manila area. Tracer studies undertaken during MMFMP preparation do show that where people have been resettled in off-city areas closer to Metro Manila, which are quickly urbanising and experiencing economic growth, such areas do offer new employment opportunities and an increase in employment for those with skills. However, retention of housing at the new sites remains low in such instances, at about 60 per cent, as unskilled people must return to former areas to sustain the connection with former sources of income.

In some cases, community-based civil society organizations have successfully and voluntarily organised to prepare "people's plans" to facilitate their own resettlement. People's plans are normally supported by SHFC, which plays a key role in financing arrangements. Typically these plans are based on concessionary financing in which participants enter into a long term mortgage arrangement leading to ownership of a home. While the modalities of planning and implementation may not correspond fully with the specifics of OP 4.12, support for such plans may be a viable option for resettlement where land has been secured under the people's plan and financing and technical support are in place.

In light of these realities, the RPF and entitlements to project-affected people of the ISF category will focus on in-city resettlement as a first priority. Entitlement for skills training is provided during transition to all ISF families, (2 trainings per family with a minimum of one training for female household members) to improve the employability of people, some of whom may opt for voluntarily resettlement in urbanising areas outside Metro Manila by means of a people's plan.

The RAP provides for the following four key entitlements:

- Compensation at replacement cost for lost structures and fixed or immovable assets (Note: this
 may be for ISFs who will opt for cash compensation and not for house and lot options in
 resettlement sites. Otherwise, it may be looked at as double compensation, and may potentially
 create tension between PAPs and host resettled ISFs (by Oplan Likas) or between ISFs and
 concerned government agencies.)
- Affordable in-city or near-city physical resettlement at locations in reasonable proximity to places
 of work and sources of income, which is essential to preclude any significant increase in travel
 costs and time to work places. As an option, in-city resettlement may take the form of
 redevelopment of the slum area or another area in its vicinity. Off-city locations experiencing
 growth and urbanization where employment opportunities are available are not precluded a priori,

however due diligence on job market opportunities and skills training will have to be undertaken and should form part of this RAP to support a sustainable outcome, especially for those who are unskilled.

- Transitional allowances and related support measures which are needed to assist PAPs with movement to the resettlement location and rental expenses as needed while resettlement accommodations are under construction.
- Investments in human development, such as skills training for family members which are needed to improved employability and income.

The entitlement matrix, as given in the RPF is shown below.

Table 30: Entitlement Matrix

PAP Category	Impact	Entitlement
Resident owner of informal structure (125 PAPs per November 2015 survey)	Loss of dwelling, potential loss of access to work place.	 For those that will not avail of housing assistance: Compensation at full replacement cost for lost structures/assets based on market value of materials and labor. Government also provides free transportation assistance for those who will opt to go back to provinces. For those that will avail of housing assistance:
Renter of informal structure (20 PAPs per November 2015 survey)	Loss of dwelling, potential loss of access to work place.	 Inclusion in social (amortized) rehousing schemes; or provision of subsidized housing rental unit for those unable to afford a mortgage. Rental subsidy / voucher for up to 24 months (extendible if needed) while waiting for the availability of the units in resettlement site Transition allowance for moving costs to new

Sharer/Rent-Free Households (20 households per November 2015 survey)	Loss of dwelling, potential loss of access to work place.	•	rental unit. Moving assistance – trucks for personal belongings; vans for women and children Free access to skills training and related livelihood restoration programs for male and female family members. Inclusion in social (amortized) rehousing schemes; or provision of subsidized housing rental unit for those unable to afford a mortgage. Rental subsidy / voucher for up to 24 months (extendible if needed) while waiting for the availability of the units in resettlement site Transition allowance for moving costs to new rental unit. Moving assistance – trucks for personal belongings; vans for women and children Free access to skills training and related livelihood restoration programs for male and female family members.
Vulnerable People (All PAPs with children, 1 HH with PWD)	Resettlement could affect social support networks and physical conditions of vulnerable PAPs (children, pregnant women, persons with disabilities (PWD) and illnesses.	•	On top of assistance depending on which options they chose (housing or cash compensation), welfare agency additional support will be provided to ensure that vulnerable people are assisted as needed in resettlement transition. E.g. Vans provided for women and children; special assistance for pregnant women, PWDs, etc.
Female-headed households (30 Households per November 2015 survey)	Resettlement may pose additional hardships for female household heads, especially those who are very poor or without sufficient social network support.	•	On top of assistance depending on which options they chose (housing or cash compensation), welfare agents will assist with any additional measures needed to ensure a smooth transition in resettlement for female household heads and children.
HH Returnees from previous resettlement site		•	Under the terms of the RPF and this RAP, people who have previously been resettled but have returned to places of past pre-resettlement origin are not to be excluded if they have returned

	because of loss of employment and are financially unable to sustain themselves at the previous resettlement site. Entitled to a thorough screening and if found eligible, entitled to options provided to PAPs.
Professional squatters (as determined by a thorough assessment by IA)	Will go through a process of thorough screening. GoP Resettlement programs screen census lists to exclude those who have been previously resettled from being resettled once again. There are cases, both of individuals and more organized schemes, where people take up assets at resettlement sites, dispose or abandon the assets, and return to Metro Manila.

General note: This RAP is governed by the provisions of the Resettlement Policy Framework of this Project and part of the covenants under the Loan Agreement. All the terms of conditions and agreements under this document supersede local or national policies of the Philippine government.

E. RESETTLEMENT PROCESS, INSTITUTIONAL FRAMEWORK AND ORGANIZATIONAL RESPONSIBILITIES

Organizational arrangements, which are set out in the RPF, are at this point tentative because the specifics of implementation arrangements have yet to be finally agreed between the Government of the Philippines (GoP) and the World Bank. This first RAP for MMFMP is thus prepared on the basis of implementation arrangements as set out in the RPF, which may be subject to modifications as preparations and interactions between the GoP and the World Bank move ahead. All resettlement activities will be carried out in close coordination with relevant LGUs, including the host LGU, and under the oversight of DPWH and HUDCC.

Institutional Preparation

The Vitas PS rehabilitation sub-project will be implemented under the management of the DPWH Project Management Office (PMO) which will work in close coordination with MMDA, SHFC, NHA, PRRC and Manila City LGU Housing and Resettlement Team (HRT).⁵

Once MMFMP is effective, the PMO will engage experienced professionals to monitor and support implementation by the Manila City LGU's HRT to ensure consistency in resettlement implementation across sub-projects, provide guidance on inter-LGU arrangements where PAPs may move from one LGU's jurisdiction to another, and support capacity enhancement and specific training needs.

DPWH is responsible for implementing its sub-projects in accordance with the Resettlement Policy Framework (RPF) and Environmental Safeguards Management Framework (ESMF). The PMO is composed of a team leader, resettlement specialist, social development specialist, livelihoods specialist, a supervising

⁵ The MMFMP institutional and organizational arrangements are provided in full detail in the RPF.

engineer, procurement specialist, financial management specialist and monitoring and evaluation specialist.

The PMO is responsible for:

- Screening and detailed assessments of involuntary resettlement impacts for the rehabilitation of the Vitas PS.
- Preparation of this RAP.
- Coordination with SHFC, NHA, PRRC and the LGU to ensure that acceptable sites for re-housing and rental housing stock are made available to meet the resettlement needs of PAPs.
- Ensuring that resettlement activities, regardless of financing source, comply with the provisions of this RAP, the ESMF and RPF, and WB OP 4.12.
- Assisting the Manila LGU in setting up and capacitating its Housing and Resettlement Team to handle the day-to-day operation and implementation of housing and resettlement activities.
- With SHFC, ensuring that sufficient funds are made available for housing and resettlement activities under this RAP.
- Assisting SHFC, NHA, PRRC and the Manila LGU in establishing a grievance redress standardized mechanism, as described in this RAP and the RPF, to receive and facilitate tracking and resolution of affected peoples' concerns, complaints, and grievances.
- Establishing a Public Complaints Unit at the PMO level which includes a grievance committee or panel composed of respected independent individuals to assist with grievance redress in difficult instances.
- With SHFC, NHA, PRRC, conducting capacity-building activities for officials and staff of the LGU-HRT including but not limited to: (a) resettlement planning including identification of PAPs, mapping/survey and census tagging, (b construction supervision/monitoring, (c) resettlement M&E and reporting, and (d) grievance handling, among others.
- Preparation of quarterly resettlement monitoring reports to be submitted to MMDA and DPWH management and the World Bank.
- Establishing and maintaining a standardized resettlement monitoring and evaluation (M&E) system under the project.
- Contracting services of external monitoring agents for independent monitoring and evaluation of RAPs.
- Ensuring that contracts for contractors and sub-contractors stipulate preclusion of access to project sites before the PMO has issued clearance. (i.e. resettlement has progressed to a point at which PAPs have vacated the site as per provisions of the RAP.)

The Social Housing and Finance Corporation, in the case of AGOM-led People's Plan, and NHA/PRRC in the case of remaining PAPs, as the direct implementing agency, will be responsible for:

- Presenting all available resettlement options to PAPs.
- Land acquisition.
- Housing and site development.
- Engagements with NGOs / CSOs or community groups to be involved in resettlement, undertaking social preparation, facilitating understanding and selection of resettlement options and

entitlements as appropriate, and arranging for capacity-building of community associations in coordination with the PMO.

- Conducting or facilitating technical studies including soil suitability tests, geo-technical surveys, subdivision plans, and housing and community infrastructure designs.
- Construction supervision and monitoring.
- Implementing rental support and transitional arrangements for PAPs as indicated in this RAP.
- Engaging service providers (CSOs and other support or resource agencies) to implement livelihood support activities for PAPs.

Composition and key Functions of LGU-Housing and Resettlement Team (HRT)

The Manila LGU will be required to establish a tripartite Housing and Resettlement Team (HRT) to oversee and support the day-to-day implementation of resettlement activities. The HRT will be composed of staff drawn from relevant LGU offices (Urban Poor Affairs Office/Urban Settlements Office, City Social Welfare and Development, City Planning Office, and City Engineering Office), designated personnel from NHA or SHFC, and representatives from the CSO that will be engaged to carry out social preparation activities. Staff from other city departments including Budget Office, City Planning and Development Office, and City Environment and Natural Resources Office may be engaged as project activities require.

With the assistance of the PMO and SHFC, the Manila LGU- HRT will be responsible for:

- Identification of sub-project PAPs; conducting mapping, surveys, and census tagging of PAPs.
- Organizing and conducting consultations, arrangements for community participation, and public disclosure.
- Assignment of a Community Contact person and inform PAPs and affected communities of their schedule of availability, their location / meeting place when in the affected area, and their contact information, such as cellular telephone number.
- Providing RAP-level grievance management for sub-projects in coordination with the PMO.
- Using criteria established by the PMO and with assistance from the PMO, monitor and track RAP implementation progress and flag key issues which may affect timely completion.
- Preparing and providing monthly RAP monitoring reports to the PMO.

Census, Socio-Economic Survey, Asset Inventory and Community Consultation

DPWH/MMDA PMO, SHFC and the LGU HRT will consult with the affected community prior to project appraisal. Another consultation will be conducted soon after the Vitas PS sub-project is made effective, as previously mentioned. The team will inform the affected people about the project, the necessity for resettlement, and salient features and the timing of the works to be carried out and the associated resettlement process. The 165 HHs will be provided with specific information such as compensation, amount of resettlement assistance, timing and process of claiming assistance. This process will accord them opportunity to choose from among the resettlement options available for the project. As a matter of GoP policy on relocation, all structure owners that will opt for relocation will be given a housing assistance of their choice from the available resettlement areas identified in this project. Non-structure owners as renters and sharers will be consulted and provided resettlement assistance in the same timing with the structure owners. This will mean that no one will be left unassisted. Compensation for affected HHs will be discussed through series of community meetings, individual and group discussions.

The cooperation of project-affected people is requested with the census, socio-economic, and assets survey. The RAP implementation team will carry out the census and related surveys with the shortest delay possible, establish a cut-off date to entitlements, and take measures to preclude re-encroachment of areas in the sub-project's technical footprint. A validation of affected HHs will be undertaken by the Project prior to project implementation stage.

Post-Survey Consultations on Options and Entitlements

Continuing post-survey consultations, facilitated by the LGU's Community Contact, during implementation will cover issues related to resettlement site options, entitlements, timing and key steps to be taken in their resettlement. The RAP implementation team will introduce the community contact person and contact details; inform them of arrangements for the timely provision of relevant information and management of grievances or issues if and as they arise. The community will be encouraged to actively participate in resettlement activities and asked to designate individuals to represent them in the resettlement process.

RAP Updating

The implementing agencies and LGU HRT teams analyze survey information and provide it to the PMO for review and feedback. Subsequently the RAP implementation team meets with project-affected people to discuss the specifics of entitlements and other options or measures to be provided for their resettlement and economic rehabilitation. Arrangements for continuance of consultations, updates, and community participation are established, aided by the Community Contact person. The end result of this process is an updated RAP.

Resettlement site(s) will be identified by the LGU at in-city locations, ideally within the LGU in proximity to current locations where project-affected people now reside. If availability of resettlement sites is constrained, the LGU may opt to undertake restructuring or redevelopment, preferably in the immediate vicinity, of slum areas. This option will necessarily involve host communities, for whom the same RAP procedures and entitlements will be provided. Where redevelopment is indicated as the best option under prevailing circumstances, a census, socio-economic survey, and assets inventories will be carried out for host areas in this initial phase. Priority in employment will be given to PAPs in reconstruction and redevelopment work of slum areas to the extent feasible. If it is arranged that communities from the LGU are to be resettled in a neighboring LGU, the PMO will facilitate a MoU between the two LGUs and ensure effective coordination and the provision of any budgetary or other resources and services are provided to ensure that RAPs are implemented in a timely manner.

Physical resettlement of PAPs residing in the technical footprint areas of the waterways is not a necessary pre-condition for contractors' access to the work site. Anticipated works will be undertaken within the confines of the facility itself, which is fenced, well delimited, and free of encroachments. The necessity for resettlement along the waterway is driven by the need for unhampered flow and maintenance access to the waterway to ensure optimal performance of the pumping station. It is essential nevertheless that resettlement and related waterway maintenance activities are completed in a timely way to ensure that the refurbished facility is free of waterway blockages and thus ready to be commissioned for operation.

F. VALUATION OF ASSETS AND COMPENSATION FOR LOSSES.

LGU experts have calculated the average value for the replacement cost of housing structures at Vitas at an average cost of PhP 3000 / m². Based on an average floor space of 10.26 m², the compensation value is estimated to be on the order of PhP 30,000-40,000 per structure, depending on floor space and construction materials. The MMDA census and socio-economic survey of the 165 ISFs has specific data on assets and structures affected. However, as mentioned earlier, a revalidation of this survey may be needed depending on the start of the project-initiated resettlement.

G. MEASURES TO PREVENT LAND SPECULATION OR INFLUX OF INELIGIBLE PERSONS AT THE SELECTED SITES.

The City LGU and the authorities at the Barangay level are the front line entities responsible for management of encroachments along waterways. It is known that heavy pressure is constantly exerted on public spaces for construction of dwellings. MMDA and DPWH will work with the City LGU and concerned Barangay LGUs to formalize arrangements needed to ensure that re-encroachment of key waterway areas is precluded during implementation and operation of the sub-project in Vitas. It is known that there are people who construct and rent structures built in contradiction of the law on public rights-of-way. The arrangements formalized between the project agencies responsible for the operation of pumping stations will preclude access for such purposes.

H. ENVIRONMENTAL PROTECTION AND MANAGEMENT.

All sites to be taken up for resettlement, including repurposing and renovation of existing structures or possible rehabilitation of existing slum areas will be screened for environmental effects. Appropriate environmental management measures will be put in place to address any adverse environmental impacts in line with the ESMF.

I. CONSULTATION AND COMMUNITY PARTICIPATION.

As set out in the RPF, LGU HRT will consult with project-affected people once a sub-project has been identified as a first step in the preparation of the RAP. Initial consultations will serve as a starting point to inform and include the participation of PAPs in resettlement. The HRT will designate a community contact individual who will ensure regular interaction with the PAPs to ensure timely and effective provision of information as the RAP is planned and implemented and to facilitate solution of issues or management of grievances. PAPs will be given priority in employment for structure demolitions, resettlement site preparation and construction.

J. GRIEVANCE PROCEDURES.

Affordable and accessible procedures for resolution of grievances and disputes arising from resettlement are provided in detail in the RPF. Grievances will be tracked to their resolution in the project management information system and supported by an independent third party grievance committee. The grievance

management mechanism provides easy, no-cost access and multiple levels of appeal before issues are brought to the level of the law courts.

MMDA and DPWH will establish a Public Complaints Unit to address and resolve any project-related grievances from project-affected people or other stakeholders and members of the public. It will be managed with the support of the social and environmental team in the PMO.

The project will engage the services of non-project related advisers to serve on a panel to help resolve difficult grievances. The panel members will be recognized by the public for their impartiality, community service, and good judgement. This group could include individuals from the Presidential Commission for the Urban Poor, retired jurists, clerics or religious officials, or people representing or doing community service in support of the urban poor. As a matter of policy, the project will not prevent any party from seeking legal remedies from any government judicial body.

The GRS will be implemented based on the following principles:

- Simplicity: procedures in filing complaints is understandable to users and easy to recall.
- Accessibility: filing complaints is easy through means that are commonly used by stakeholders, especially by the project-affected people.
- Transparency: information about the system is made widely available to all stakeholders and the general public.
- Timeliness: grievances are attended to and resolved in a timely manner.
- Fairness: feedback or complaints are validated thoroughly and subjects of complaints are given due process and opportunities for appeal.
- Confidentiality: the identity of complainants remains confidential.

To achieve these principles, the GRS will be set up with the following features:

Multiple Uptake Points: In addition to access through the Community Contact, complainants will be provided with multiple channels to submit their complaints. These include: postal mail, electronic messages, telephone, SMS, personal delivery/walk-in. A project GRS hotline will be established to be managed by the GRS Focal Person at the PMO.

Timely resolution at the lowest possible level: The project will strive to attend to complaints in a timely manner. To do this, it will designate a Community Contact at the sub-project level. In addressing and resolving complaints, the project will build on existing mechanisms in the community (community leaders, barangay officials, barangay justice system, etc.). It is only when the complaint is not resolved at this level that the complaint goes to the PMO GRS for resolution.

System for receiving, sorting, verifying, and tracking: A simple system will be developed to facilitate effective management of complaints to guide the PMO, particularly the Public Complaints Unit, on the steps and arrangements from receiving, sorting, verifying, acting and tracking complaints. These will be detailed out in the operational manual. Complaints will be categorized and actions on the complaints will be implemented and documented. The project will maintain a database documenting the salient details of complaints, including the dates they were received and when and what actions were taken. These documents will be available to the external monitoring team and the World Bank. The project will monitor complaints and coordinate with the concerned LGUs and relevant government agencies as needed to

resolve them adequately and expeditiously. MMDA and DPWH will keep the World Bank Task Team informed about any significant complaints and the steps taken to resolve them.

Disclosure and ease of access: The salient features of the GRS will be publically disclosed so that people are aware of where and how complaints will be managed. The Community Contact person assigned to the subproject will further ensure that people in the sub-project's area of influence are aware of grievance management arrangements. Ideally complaints should be written, but if received verbally, the Community Contact person will ensure written documentation is made and that the complaint is dated and recorded.

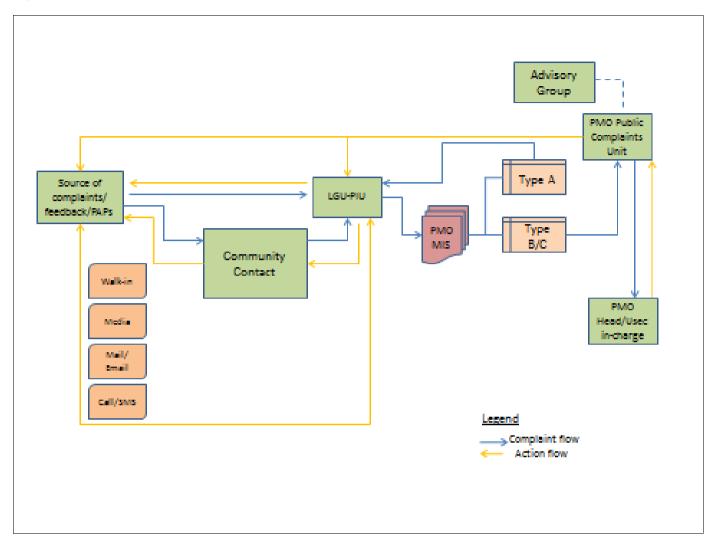
The following are the types of grievances that the Project foresees.

Table 31. Responsibility Matrix for Grievance Management

Types of	Description	Resolved at	Possible Range of Actions	Responsible
Grievance		Level of		
Type A: Queries, Comments, Suggestions Type B: Performance of Obligation	Inquiries on any aspect or process of the Program; comments or suggestions, solicited or not. Complaints about non-performance of obligations or non-compliance to agreements such as those contained in the operations manuals, memorandum of agreements/ understanding (MOA/U), sub-project agreements, etc. Examples: exclusion of some sectors in program activities, delayed release of transition allowance, etc	Uptake Points (Community Contact or Project Staff) LGU-HRT, if not resolved, elevated to PMO Public Complaints Unit	Immediate feedback to provide clarification, provision of IEC materials, referral to appropriate individuals or bodies Emphasize strict compliance with project policies and standards • Persuasive dialogue • Issue warning • Suspend until Correct procedures are followed	Community Contact, Project Staff LGU-HRT, PMO Public Complaints Unit
Type C: Misconduct of Project Staff and Project Partners/	Any form of misconduct of program staff and program partners Allegations about	PMO Head; Undersecretary in-charge if subject of complaint is the	Emphasize strict compliance with Project policies Warning Reprimand	PMO Head ; Usec in-charge

contractors	corruption, misuse of	PMO head	Suspension
00.11. 00.013	funds, falsification of	i iii G i icaa	Disqualification for
Violation of			•
Law	public documents		the entire Project
			Implementation
			(for partners)
			Create Fact-Finding
			Committee to validate the
			complaint, Restitution of
			funds,
			Filing of appropriate
			charges if there is
			falsification of public
			documents,
			Recommend for
			conduct of Special
			Audit

Figure 2. Grievance Flow Chart



It is also of note that, "Communities and individuals who believe that they are adversely affected by a World Bank (WB) supported project may submit complaints to existing project-level grievance redress mechanisms or the WB's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns.

Project-affected communities and individuals may submit their complaint to the WB's independent Inspection Panel which determines whether harm occurred, or could occur, as a result of non-compliance with its policies and procedures. Complaints may be submitted at any time after these concerns have first been brought directly to the World Bank's attention, and Bank Management has been given an opportunity to respond.

Information on how to submit complaints to the World Bank Inspection Panel is found at: www.inspectionpanel.org .

K. IMPLEMENTATION SCHEDULE (INDICATIVE)

As explained in the Preface section, implementation of the Vitas sub-project will be initiated approximately one year or possibly more after the baseline census survey (undertaken in November 2015) and possibly after some people will have already relocated on their own initiative by means of a "peoples plan."

Vitas RAP implementation will start immediately as soon as MMFMP becomes effective. The first step will be for MMDA PMO to establish the Manila LGU PIU with a dedicated resettlement team. Orientation and capacity building of the PIU resettlement team follow thereafter. This set of activities will be undertaken on the first quarter of Vitas PS sub-project implementation.

As soon as the PIU resettlement team is established and its members trained by the PMO, the process of updating of the 2015 census and community consultation will be initiated. Table 30 provides the rest of the planned activities under this RAP.

Table 30. Implementation Schedule

Action	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018
Establish PIU Resettlement Team	XXX								
Appoint / deploy Community Contact person	XXX								
Update of Nov 2015 census socioeconomic survey	XXX								
Initiate consultation process	xxx								
Resettlement site identification and acquisition	xxx	XXX							
ESMP formulation for resettlement site		XXX							
Payment of transitional support		XXX							
Assess / program skills training needs for PAPs		XXX							
Physical relocation of PAPs to transitional sites			XXX						
Site preparation and construction			XXX						
Initiate training program for PAPs			XXX						
Physical relocation to resettlement site						XXX	XXX		
Monitoring & Evaluation (internal)		XXX							
Monitoring & Evaluation (external)		XXX		XXX		XXX		XXX	
External Evaluation / Closure Report									XXX

L. BUDGET (TENTATIVE / INDICATIVE)

Table 31 provides an estimated budget for the Vitas RAP implementation. Footnotes in this page explain the assumptions and computation of the budget items. The biggest expense will be on the housing cost which amounts to USD1.9 million. Under the MMFMP arrangement, this cost will be paid from the GoP counterpart.

Table 31. Estimated Budget⁶

Item / unit / number	PhP / unit	PhP	US\$ (@Php46)
Compensation for structures ⁷	35,000		
Shifting allowance (temporary sites)	18,000	1,386,000	30,130

⁶ For the 165 ISFs.

⁷ Cost will only be computed if PAPs will opt for cash compensation in lieu of housing assistance.

Food assistance (500/day/HH x 5 days)	2,500	412,500	8,967
Skills training (165 x 2 PAPs)	5000	1,650,000	35,869
Housing unit price (in-city) ⁸	519,060	85,644,900	1,861,845
Transport/shifting to resettlement site	5,000	825,000	17,934
Independent monitoring agent		500,000	10,869
Total		90,418,400	1,965,614

M. MONITORING AND EVALUATION.

The LGU-HRT will monitor and document progress to key implementation milestones in monthly reports, facilitated by the RAP's Community Contact person assigned to the sub-project. Issues and grievances must be documented and tracked to their resolution. PAPs will be informed of monitoring activities and encouraged to participate and facilitate in RAP monitoring.

SHFC and LGU-HRT will work within a standardized monitoring framework in which LGU-HRT will provide primary field-level information to the wider system. PMO will maintain a data base needed to document and track resettlement implementation needed for reporting at the project level. The PMO monitoring units will track substantive and budgetary aspects of the delivery of entitlements, grievances and significant implementation issues, progress with physical relocation, progress and issues with rehousing development schemes, grievance management and other salient features of the resettlement process.

Specific monitoring parameters include: routine provision of information on mobilization and progress for sub-project-linked community groups, consultations and community planning activities, progress with site development and housing development, and delivery of government-sponsored or other programs given as entitlements, such as those for skills training or other social or economic development activities. Monitoring data will be gender-differentiated where relevant. Attention will be given to the status of disabled people and vulnerable households.

The community contact will liaise with LGUs, CSOs, PCUP, and other institutions or organizations involved in social mobilization and development of in-city housing and maintain a monitoring database and provide feedback needed for change management and adaptive implementation.

An External Monitoring Agent (EMA)—provided by a professional agency or a technically qualified CSO to be engaged by the MMFMP— will use monthly reports and field visits to prepare semi-annual monitoring reports to the PMO and to the World Bank. Monitoring parameters will cover key stages in resettlement, including timely provision of entitlements, rental subsidies and transitional support measures, provision of skills training, identification of and measures taken to assist vulnerable PAPs, progress to completion of resettlement housing, etc. as per the entitlement matrix and implementation schedule. The EMA will also provide a final RAP completion and closure report for each sub-project.

⁸ AGOM computation per their People's Plan

Annex A: Definition of the "Project Footprint" for PY1 Sites

For Metro Manila Flood Management Project - Phase 1

Project Footprint.

The Metro Manila Flood Management Project—Phase 1, in particular Component 1 is anchored upon the rehabilitation of existing pump stations or construction of new ones to enable effective and efficient drainage of flood waters and thereby address urban flooding (this is more extensively described in the Project Appraisal Document).

Typically, excess rainwater will runoff from roofs, roads, and other surfaces before entering drainage pipes. Runoff inside drainage pipes eventually discharge into the *waterways* such as creeks, esteros, or tributary rivers before finally discharging into *external water bodies* such as Manila Bay or main rivers like Pasig River.

Without pumping, runoff discharge from catchments by gravity as dictated by slope of the terrain and the elevation of external water bodies. Flooding occurs when water cannot be discharged fast enough (i.e. higher runoff generation due to urbanization of the catchment; due to intense rainfall; elevated levels of the external water body; or a combination of these and other factors). Pump stations address flooding by discharging rainwater of *a served waterway* faster that what gravity would allow.

The directly flooded area can be further analyzed hydraulically to determine the critical segments of pipes and/or open waterways to ensure the optimum drainage of the area in cases of high rainfall such as typhoon.

This critical portion of the directly flooded area is delimited as the "project footprint." The project footprint is further composed of sub-areas as below. For purposes determining the project's area of influence, the OPA that runs along open channels will be the target area for environmental and social impact assessment. Other components will also survey drainage areas to determine whether additional areas should be included for the assessments. Dredging requirements, if any, will be assessed by the end of October 2015.

- 1. Pump station area
- 2. Waterway maintenance access points.
- 3. Optimum pumping area (OPA)

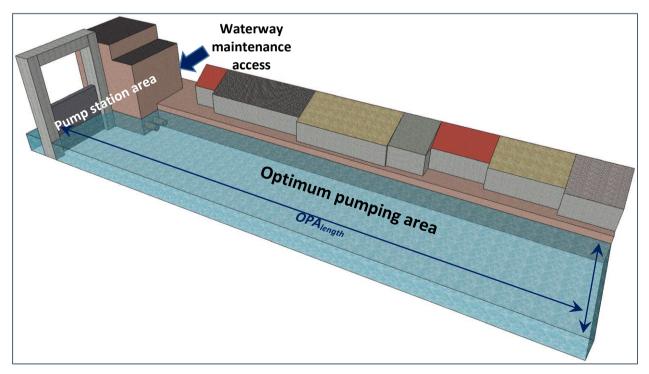


Figure 1: Project Footprint

The *pump station area* is the boundary of the physical structures of the facility which should have sufficient space of the electro-mechanical equipment, floodgates, trash collection and management system, and other ancillary functions. Based on the survey of existing pumping stations, this area is already well established, fenced-off, and have no resettlement issues.

The waterway maintenance access includes access roads and staging areas for mobilizing equipment in or over the waterway. Access requirements will vary depending on the characteristics of the waterway including maintenance strategy. In some cases where the catchment is served entirely by a covered drainage system (ex. Balut PS), there is no open waterway to be maintained. Instead, maintenance can be jetting and vacuuming of drainage pipes which can be carried-out from street-side manholes. For open waterways different maintenance strategies will be assessed, with a main focus on floating maintenance equipment. As part of project preparation a specialist will come to Manila early November to advice on the most appropriate equipment.

The *optimum pumping area (OPA)* is defined as the area corresponding to the volume of water stored in the waterway such that the pump station can operate at maximum capacity unimpeded to lower water level from just below street level (revetment elevation) until the stopping elevation (dictated by pump suction elevation) within the *time of concentration (T_c)*. T_c is the time required for runoff to travel from the hydraulically farthest point of the catchment to reach the outlet (i.e. pump station). OPA is given by:

$$OPA = \frac{\alpha C \times \gamma T_c}{\beta D_{op}}$$

Where:

C = maximum pump capacity, α = pump efficiency factor

 T_c = Time of concentration, where:

$$T_c = 0.0078 \left(\frac{L^{0.77}}{S^{0.385}} \right)$$
, Kirpich equation; or

design T_c, if available

γ = peak flow factor

L = length from farthest part of the basin

S = channel slope

 D_{op} = operating depth, β = factor of safety

For the purpose of planning, OPA is converted to the more tangible parameter, the corresponding length of OPA or OPA_{length}. This is derived by dividing OPA by the waterway's operating flood depth (i.e. elevation of street level minus suction stopping elevation).

The OPA (i.e. waterway along OPA_{length}) must be cleared of obstructions like sediments, solid waste, or informal structures to ensure unobstructed flow to the pump station and avoid pump problems such as vortices, uneven approach flow, uneven velocity profile in the pump, pre-rotation, vibrations, cavitation and increased energy consumption—among others. Note that optimum maintenance is most critical in, but is not limited to, the OPA.

OPA_{length} is computed for identified priority pump stations as shown below. Unless stated otherwise, data are provided by MMDA.

Table 1: OPA_{length} Calculation

Pump Station	Maximum Capacity (cms)	T _C ⁹ (minutes)	T _C (sec)	Optimum pumping volume (m³) ¹⁰	Depth operating ¹¹ (m)	W _{ave} (m)	OPA _{length}
Paco	7.6	67	4,020	27,460	1.89	20	450
Vitas	32.0	45	2,700	77,760	2.16	43	500
Balut	2.0	45	2,700	4,860	2.34	NA	12
Tripa	58.0	101	6,060	178,898	5.40	50	420
Labasan	9.0	45	2,700	21,870	2.25	30	13

Mapping of OPA_{length}:

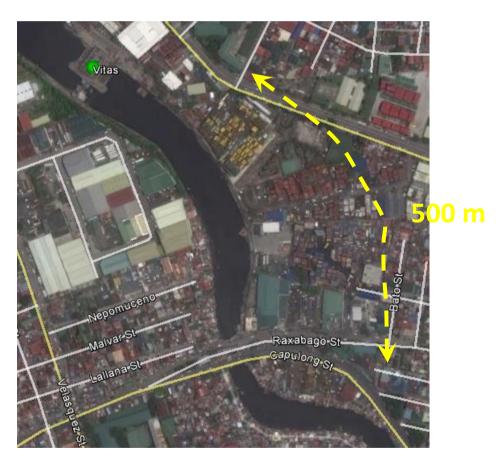


Figure 2: OPA length (~500m) for Vitas PS

 $^{^{9}}$ Design $T_{\text{\tiny C}}$ provided from design specifications by MMDA

 $^{^{10}}$ Adjusted for pump efficiency and total additional catchment storage

 $^{^{11}}$ Adjusted with factor of safety β = 0.9

 $^{^{\}rm 12}$ No open waterways, entire catchment served by covered drainage system

¹³ Existing storm attenuation basin is 6.4 ha. OPA do not extend further into upstream waterway

Annex B: Census List (See Separate Excel Files)	

instructions given

	Structure Number
HOUSING CENSUS AND INVENTORY OF FIXED ASSETS "METRO MANILA FLOOD MANAGEMENT PROJECT	Good morning/afternoon. I am part of a team working for MMDA which is gathering information needed for planning for a proposed flood management project. For this purpose, we need your assistance in providing information about you and your household. Your truthful responses and cooperation will allow the project to obtain valuable information that will guide the study team to formulate project strategies. Do you have any question? Can we start? 1 ASSURANCE OF CONFIDENTIALITY All responses to the questionnaires will be treated with high degree of confidentiality.
PHASE 1" 2 IDE	 NTIFICATION AND OTHER INFORMATION
SITIO	
4 5 BARANGAY	
S CITY LENGTH OF STAY AT CURRENT RES LOCATION OF PREVIOUS RESIDENCI	
	7 CALL RECORD
8 DATE 9	
10 TIME STARTED 11	
12 TIME FINISHED 13	
14 REMARKS 15	
17 Name of Respondent f not the Household Head, relationship with F	16 RESPONDENT Household Head
I hereby certify that all data entered	18 CERTIFICATION nereto are true and correct to the best of my knowledge

Signature over Printed Name of Interviewee – Date

Signature over Printed name of Field interviewer – Date

Signature of Reviewer/Supervisor - Date

I hereby certify that the data set forth were obtained/reviewed by me personally in accordance with the

SECTION I. HOUSEHOLD CENSUS

A. Demographic Information

Household members	Relationship to HH head A1	Civil Status A2	Age A3	Gender A4	Educational Attainment A5	Employment Status A6	Work Location A7	Religious Affiliation A8	Ethnicity A9	Health Status A10	Disability A11	Membership in Social Organization A12
1.												
2.												
3.												
4.												
5.												
6.												
7.												
8.												
9.												
10.												
11.												
12.												
13.												
14.												
15.												

Codes for A1	Codes for A2	Codes for A5	Codes for A6	Codes for A9
1-Head	1-Single	1- Not of school age/No	1-Working at least 40 hrs/wk	1-Tagalog
2-Wife/Spouse	2-Married	schooling	2-Working less than 40 hrs/wk	2-Bisaya
3-Son/Daughter	3-Widowed	2- Elem Undergraduate	3-Unemployed	3-Kapangpangan
4-Son-in-Law/	4-Divorced/ Separated	3- Elem Graduate	4- Too young/old to work	4-Ilocano
Daughter in	5-Common Law/Live-in	4- Hi-School Undergraduate		5-Ilonggo
Law	6-Others (specify)	5- Hi School Graduate		6-Others
5-Grandson/	Codes for A3	6- College Undergrad	Codes for A7	Codes for A10 (two-week recall, can be multiple)
Granddaughter	00- less than 1 year	7- College Graduate	1-Within the Brgy.	1-Skin Ailment
6-Father/	98 – unknown/cannot		2-Outside Brgy. but within City	2-Stomach/Diarrhoea
Mother	remember	9- Vocational /TVET	3-Outside City but within Province	3-Fever
7-Other		10- Others (Specify)	4- Outside Region, within Philippines	4-Others
Relatives			5- Overseas	
8-Non- relative	Codes for A4		Codes for A8	Codes for A11
	1 Male		1- Catholic	Disability includes: Mobility impairment; Hearing impairment ;Visual
	2 Female		2-Christian (i.e. Protestant, Born Again Christians)	impairment; Brain disability (disability in the brain due to brain injury
			3-Iglesia Ni Cristo	Cognitive disability (impairment present in people who are suffering
			4-Islam	from difficulty in learning to read and accurate comprehension, this
			5-Others (specify)	include speech disorder.
				1-Disabled unable to work
				2-Disabled but employable

B. Household Expenditure

	Unit of Measure (PhP) [place in appropriate column]						
Expenditure	Daily	Weekly	Monthly	Yearly			
B1. Rent							
B2. Electricity							
B3. Water							
B4. Transportation							
B5. Food							
B6. Clothing							
B7. Medicine							
B8. Education (school daily allowance)							
B9. Other:							
B10. Totals							

C. Occupation, Employment and Income Sources

Household Members (From Table A)	Primary Occupation C1	Income (Monthly) C2	Secondary Occupation C3	Income (Monthly) C4	Remittances and other sources (Monthly) C5	Income (Monthly) C6
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						
11.						
12.						
13.						
14.						
15.						
		Codes for C5				
1- unskilled/semi-skilled (laborer, helper, street 2- Skilled worker (driver, carpenter, welders, be 3- Government employee 4- Office worker/ Company employee 5- Vendor/street hawker 6- Shopkeeper/shop-owner 7- Unemployed 8- Others			rs, mason)	1-Government sub 2-Remittance from 3-Business income 4-Income from gar 5-Rental income	relatives e	

D. List of assets that your household owns

D. How many of each of the following items	does the family own?
D1.Radio	D7.Tricycle
D2.TV	D8.Washing Machine
D3.Refrigerator	D9.Gas Stove/Range
D4.Sala Set	D10.Telephone/Mobile
D5.Dining Set	D11.Computer
D6.Car/Jeep	D12.Others:

D13. Do you	have any debt now? [1-Yes, 2-No]
D14. How mu	uch?
D15. Source	?

E. Access to Services

Access to Services	Answers and/or Observations
E1. Electricity	(1) Gen set private (5) Other source/s
Who supply your electricity	(2) Gen set from developer (6) None
	(3) Power Utility/Grid
	(4) Jumper from neighbor
E2. Health service/s	(1) Barangay/village health center with medical staff and supplies
Where do you go for your health services	(2)Barangay/village health center without medical staff and supplies
needs	(3) Nearby Barangay/town health center/hospital
	(4) Others
50.14/	(5) none within thirty minutes of travel
E3. Water	(1) piped water (Manila Water/Maynilad)
	(2) buying from resellers/private sources
E4.34/ () !!	(3) other sources
E4. Waste disposal / management	
E4a. Where do you dispose your solid	(1) Provided by LGU (3) Private collection service
waste	(2) Provided by Barangay (4) None
Wasic	(2) I Tovided by Barangay(4) I tonic
E4b. Do you have septic tank	(1) Yes (2) No (3) Don't know
E4c. Where do you dispose of your liquid	(1) Septic tank(4) River
wastes(from laundry, kitchen and	(2) Drainage canal(5) Don't know
bathing)	(3) Estero
E5. Basic Education	(1)Kinder/Elementary school in the barangay or nearby
What educational facilities do you have in	(2)High school in the barangay or nearby
your community? (multiple answers	(3)Kinder/Elementary school inaccessible / very far (estimated kilometers)
accepted)	(4) High school inaccessible / very far (estimated kilometers)
E6. Public Transportation	F6a. Availability [1-Yes, 2-No]
FC 4. To polyonia	
E6.1. To school/s E6.2 To market	
E6.3 To work / employment	
E6.4 To health center	
E6.5 To hospital	
E6.6 To bank	
E7. Do you have access to the following	[1-Yes, 2-No]
government programs?	
E7.1 Scholarship	
E7.2 4Ps/CCT	
E7.3 PhilHealth	
E7.4 Supplemental feeding	
E7.5 Subsidized rice	
E7.6 Housing program (specify)	
F7.7 Others (specify)	

			F. INVENTORY OF FIXED ASSETS		
			STRUCTURE		
			(1) Owner (2) Renter		
		If y	ou're not the Owner, name of Owner		
No	Type of Structure	Number of floors	Description of Construction Materials	Material	Total area of the structure, in m ²
			F1A.Roof [1- Strong materials (galvanized iron, aluminum, tile, concrete, brick, stone, asbestos), 2- Light materials (cogon, nipa, anahaw), 3- Salvaged /makeshift materials, 4- Mixed but predominantly strong materials, 5- Mixed but predominantly light materials,6- Mixed but predominantly salvaged materials]		
			F1B.Walls [1- Wood construction, 2- Hollow brick construction, 3- Makeshift/salvaged/improvised, 4-Half concrete/brick/stone and half wood]		
	Main		F1C.Floors [1-wood, 2-cement with tiles, 3-cement with wood, 4-cement only 5-dearth-flooring]		
1.	House		F1D.Columns [1- Wood construction, 2- Hollow brick construction, 3- Makeshift/salvaged/improvised, 4- Half concrete/brick/stone and half wood]		
			F2A.Roof [1- Strong materials (galvanized iron, aluminum, tile, concrete, brick, stone, asbestos), 2- Light materials (cogon, nipa, anahaw), 3- Salvaged /makeshift materials, 4- Mixed but predominantly strong materials, 5- Mixed but predominantly light materials,6- Mixed but predominantly salvaged materials]		
2.	Second Structure		F2B.Walls [1- Wood construction, 2- Hollow brick construction, 3- Makeshift/salvaged/improvised, 4- Half concrete/brick/stone and half wood]		
	(if any)		F2C.Floors [1-wood, 2-cement with tiles, 3-cement with wood, 4-dearth-flooring]		

	F2D.Columns [1- Wood construction, 2- Hollow Half concrete/brick/stone and ha	brick construction, 3- Makeshift/salv alf wood]	aged/improvised, 4-
	G. OTHER STRUCTUR	ES	
No	TYPE OF STRUCTURES	UNIT	
G1	Water Well	Yes No	
G2	Electric Connection (Metered)	Yes No	
G3	Water Connection (Metered)	Yes No	
G4	Pump Well	Yes No	
G5	Wood/Wire Fence	Lx H=	

G6	Concrete Fence	Lx H=
G7	Others	

END OF INTERVIEW THANK YOU VERY MUCH!

ATTACH PICTURE OF AFFECTED ASSET WITH OWNER



ANNEX D: Minutes of Consultations - October 2016

Dd

Metro Manila Flood Management Project

Minutes of Public Consultation
for the VITAS PUMPING STATION, TONDO, MANILA
October 10, 2016 9:00 – 11:00AM

Barangay Hall, Barangay 150, Raxabago St., Tondo, Manila



1 MEETING HIGHLIGHTS:

- 1. The meeting started with an Opening Prayer led by Ms. Lorna Cruz, resident of Barangay 150.
- 2. Chairman Eduardo de Guzman of Barangay 150 gave the Welcome Remarks and encouraged the residents to listen to the presentation of DPWH and to actively participate in the discussion. He also welcomed the residents from Barangays 93 and 147.
- 3. Engr. John Labilles, DPWH, presented the components of the proposed Metro Manila Flood Management Project. He asked if the participants were able to read the project information booklet and also asked who among the residents were present during the previous consultation meeting held last September 23, 2016 at Barangay 93. New attendees from Barangay 150 and 147 were acknowledged. Engr. Labilles gave the background and objectives of the proposed flood control project. He outlined the four major components, i.e. Component 1 construction and rehabilitation of pumping stations; Component 2 Clearing of waterways; Component 3 Resettlement of ISFs on waterways; and Component 4 –

Project management and coordination. He said that Vitas pumping station will be rehabilitated as one of the subprojects under Component 1. Activities will include dredging of the waterways and the clearing of structures of informal settler families (ISFs).

- 4. Engr. Cherry Rivera presented the results of the environmental and social impact assessment that was conducted for the Vitas pumping station. She outlined the major impacts and mitigation measures that were identified in the study that includes: (i) generation of dredged materials, sampling/testing of the dredged materials and its appropriate disposal; (ii) odor from dredging activities; (iii) noise from operation of pumps and motors; (iv) accumulation of solid waste at the pumping station; (v) movement of large vehicles along the narrow road leading to the pumping station at Barangay 147 which may affect residents living along the road in terms of safety, dust, and noise; (vi) resettlement of ISFs who are living under the Raxabago bridge. She asked the participants about the concerns that they are currently experiencing with regards to the operation of the existing pumping station and with the implementation of the proposed project. The participants mentioned the following:
 - a. Resettlement of ISFs The residents said that they are willing to be relocated and requested information of the schedule of project implementation and relocation.
 - b. Odor The participants always experience odor from the river but they said that they are used to the bad odor from the river. The dredging of the river and resuspension of sediments and emission of odor will not be problem to them.
 - c. Noise When asked if noise is a concern, they said that they do not experience excessive noise coming from the pumping station. This is also not a problem to the residents. Engr. Rivera said that based on the noise sampling conducted in the vicinity of the pumping station and inside the pumping station, the workers are more exposed to high levels of noise and would need appropriate ear mufflers for protection.
- 5. Mr. Ershad Ibba, DPWH-Environmental and Social Safeguards Division, explained the resettlement policy framework and the resettlement action plan for the project-affected ISFs. He explained that based on the resettlement framework, the project would avoid resettlement as much as possible. If resettlement cannot be avoided, appropriate plans and budget will be prepared and allocated for the families to be resettled. For project-affected persons (PAPs) who own houses, the proposed options will be housing or cash compensation. For those who will chose the housing option, assistance that will provided by the project will be in the form of: (i) rental subsidy; (ii) transition allowance; (iii) transportation assistance during resettlement; and (iv) livelihood training and financial assistance. For PAPs who are renting, the project assistance will be in the form of: (i) housing; (ii) rental for temporary housing; (iii) transition allowance; (iv) transportation assistance; and (v) livelihood training and financial assistance. There will also be additional assistance for those who are pregnant, senior citizens, children, and disabled. For those who have been previously given housing assistance, the Government through NHA, SHFC, and DILG will evaluate if the PAP is qualified to receive assistance from the project.

6. The participants were also informed about the environment and social safeguards documents that were provided to them two weeks ago. The participants showed their project information booklets. They were informed on the contact persons and number of DPWH-PMO if there are any further questions about the project.

7. Open Forum and Discussion



a. Resettlement of all the ISFs at same time before project implementation. Chairman Eduardo de Guzman said that a total of 85 families in his barangay are affected by Oplan Likas. However, when the Pasig River Rehabilitation Commission (PRRC) conducted the census, only 48 families were included in the list submitted by them to DILG for the Php18,000 financial assistance. There are 34 families who were not included. This would mean that they will not be included in those that will be resettled. Chairman de Guzman said that it is necessary for the project to first implement the resettlement of all the ISFs (including the 34 families) before it begins with the dredging and clearing of waterways. He suggested that it will be much better if all the 85 ISFs will be resettled at the same time. He also said that they have submitted a letter request to DILG and these ISFs were included in the DILG list for inclusion and approval by the implementing agency.

b. PRRC and DILG census of ISFs. Jennifer Cabuhat, AGOM Secretary, said that in the master list of DILG, there are more than 200 ISFs from Barangays 150 and 93 that will be resettled under Oplan Likas. There are ISFs from Barangay 93 who opted to avail of the NHA assistance. In Barangay 150, all the 85 ISFs remained but 34 ISFs were not included in the PRRC census but are in the DILG listing. According to her, when PRRC conducted the census, some of the ISFs were at work while others were rebuilding their houses damaged by floods. She asked DPWH to coordinate with the NHA regarding this matter so that all the 85 ISFs can be relocated at the same time. All of the households already have census stabs from DILG. In addition, the 34 ISFs are all members of the People's Organization AGOM with their housing project in BV8 Muzon, San Jose del Monte, Bulacan under the People's Plan.

Mr. Ershad Ibba said that DPWH will evaluate this further and suggested the cross-matching of the list from DILG and PRRC and the validation census that was conducted by the MMDA in November 2015.

Jett Villegas explained that there is a need to submit a final list of 34 un-censused families as validated and certified by the PRRC, DILG and make these documentation available to DPWH and SHFC. This document will also indicate that concurrence of the agencies for the inclusion of the 34 families earlier requested from the DILG.

- c. Willingness of the ISFs to be relocated. Jett Villegas asked the participants to raise their hands if they approve of the relocation in Muzon, San Jose del Monte, Bulacan as proposed by AGOM under the People's Plan. The affected ISFs raised their hands and said that they are willing to be relocated to the BV8 housing project as proposed by the AGOM.
- d. **Financial assistance.** There were 48 ISFs that were approved to receive financial assistance of Php18,000. DSWD evaluated the ISFs to check if they are qualified to receive the financial assistance. However, for the 34 ISFs that are not in the PRRC list, they are not sure if the ISFs are also qualified to get the Php18,000.

Mr. Ibba explained that they need to submit the certification also that the 34 ISFs will need to receive the financial assistance. DPWH will coordinate and submit this to DSWD.

e. **Six ISFs in Barangay 147 not included in the master list.** ISFs from Barangay 147 who are living along the road going to the pumping station and on the banks of the river are not included in the PRRC and DILG census. The ISFs from Barangay 147 said that they are hoping to be included in the ISFs to be resettled in Muzon, Bulacan.

Jennifer Cabuhat, AGOM, said that the People's Plan was prepared almost four years ago. Those that were not involved in the preparation of the People's Plan are new settlers and are not members of the People's Plan.

Engr. Lydia Aguilar said that they have a meeting with the housing agencies on the following day and they will take up the issues raised in today's meeting about resettlement.

f. **Relocation site and schedule of relocation.** An ISF from Barangay 147 asked where the relocation site will be. She also asked when they will be resettled because their children are still studying in a nearby school. School year will end next summer.

Chairman de Guzman said that the relocation site will be in BV8 in Muzon, San Jose del Monte, Bulacan. The ISFs from Barangay 150 said that they are hoping to be resettled this December already so that they will be able to spend Christmas in their new house. Some residents said that they already saw the site in photos while others have visited the place. They like the place and are excited to be relocated soon. Those from Barangay 147 asked that they be also included in the site visit to the site and Barangay Chairman de Guzman said he will appeal in their behalf to appropriate agencies.

DPWH thanked the barangay chairman and participants for their comments and participation to the public consultation meeting.



PAPs attending the 2nd consultation on the proposed project. DPWH representatives, headed by Engr. Lydia Aguilar, Engr. John Labilles, and Mr. Ershad Ibba presented the ESMF and the Vitas RAP. Community queried about the start of the project and the relocation schedule.

PAPs expressed willingness to transfer as per government program, however, requested that they move out from their present location all together at the same time with other PAPS that were not listed in the PRRC masterlist of ISFs but were listed under DILG's OPLAN LIKAS. The Barangay leadership and the PO-AGOM want a resolution of the inclusion soonest possible time.



Attendance List

METRO MANILA FLOOD MANAGEMENT PROJECT, PHASE 1 Barangay 150, Tondo Manila October 10, 2016, Monday, 8:30-10:30 AM

ATTENDANCE SHEET

Name	Address/Office	Position	Contact Number/ E-mail Address	Signature
1. H COUSEDO DEGRIL MON		BOID SXIEEGO HAWY XIGHO	8019 344460	
2. Janufer M. CABUHAT St. Tab Mb.	2011 Raxabago ct. Tab M/a.	Sectretary		Incapalas
3. Mary Grace Sommeon				
4. Jaime P. ESTRELLA				Okatrella
5. Lewada R. Libras	ER Gy 150			Elitor
6. Bresena & Mayouce	`			d. Macauer
Musaeia C. CRUZ	Brbry -110-2-13		09231946885	Rossio
8. Michael n. Cibrao	BRGY-150-2-13			N. Sibrao

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Name	Address/Office	Position	Contact Number/	2
9. Rodin I Pais	,		E-mail Address	Signature
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24. Manny C. De Gronar	" "			Colonia Coloni

METRO MANILA FLOOD MANAGEMENT PROJECT, PHASE 1 Barangay 150, Tondo Manila October 10, 2016, Monday, 8:30-10:30 AM

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26. Esen A Bidol	20H Para lago St			o Bull
PAMIL G FOLTUNG	107 (RAXA BAG 0 5)			7 (
28. Jannifer 1. Mengaria	2011 Rosabogo st.		601583103	Musik
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30. Joyson Lumano,	707) Raxabago <1.			Junifor
31. Jose lyn Peres	= 7			A soull
32. Wilmo R. Villanuva	R. Villanuma 2071 Raxabago st			Wino

PUBLIC CONSULTATION FOR THE METRO MANILA FLOOD MANAGEMENT PROJECT, PHASE 1

Barangay 150, Tondo Manila October 10, 2016, Monday, 8:30-10:30 AM

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33. Jossien anite	000000 VA 1102			To rea
34. Vanessa CNZ				O tus
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39.1900 Ann Villanueva	d 11 11 11			R. Yulanua
40. Mary rose a fortuno	11 11 11 11			M. Jostuno

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11. CHANASON SOURCE CHANANA	128 SATOS YOU. 500	· · · · · · · · · · · · · · · · · · ·	- Lempes and Campan Lava	Con .
42. Gonzalo Reyes	C-2 Capylong	prive	959 00506060	E.Kar
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44. RosalynM. Cabulat	"Same	Member		p. cabu haf
45. PODEL B. DATHIN	11 11	MEM BER	09327028373 RBNOatun	RBooatun
46. FRANCIS CORAII	וו נו ני	MENOTE		Francisco
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48. Jose Marie M. Divier 2094 Bays 2007.	2094 Buts 1000.	TANOO		John .

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49. ASIENVINING O ESCOSA PORCY 150 EX3	BRLY 150 EX3	TANOD		***
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51. Alle Fomono Francisco Bay 130, 7-13,	Bay, 130, 7=13,			A Pancisco
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65. Francis Copeditionnesses GRAY, 19-2-13	BRY, 19-2-13			Francisco
66. JOHN PAWL SAUTHO	BR64147-13	KAGAWAD	MESPONT PO	Horak
67. JOHN LABILLES	PRUM USNO- FUNC PINIT	I Md	<i>ज251 9 9 9 9 4 4 4</i>	a
68. ERSHAD S. 188A	DRUH - ESSD, Hauning	Societagist II	09146813437	18/
69. FLOCY T- ISMKEL	BRG4. 147.		09082496949	Stonach
70. KOWNIE J. PEUMBO	PAGY 147		843-80425642	Sim
71. Phodeline Fernando	Programmer 147		10024748610	ndy
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73. Joudyn Songon	Boyler 147	1476	Lowdyn	
74. LINIEL IRABUM	147 H. Lopez 141		•	
75. Elizabeth Salet	24		Lando Marilo	7
76. adela Pacania	44 4 hopen theolo		beaulitheeko	Meson
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BO. CHRISTOPAER DALMIZA 20XI RAXA, EGO ST TIMOMIA	20*1 Raxq.bago st	Indo Maj		C, de done

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82. Jec Jaring	DPS '		09369840379	About
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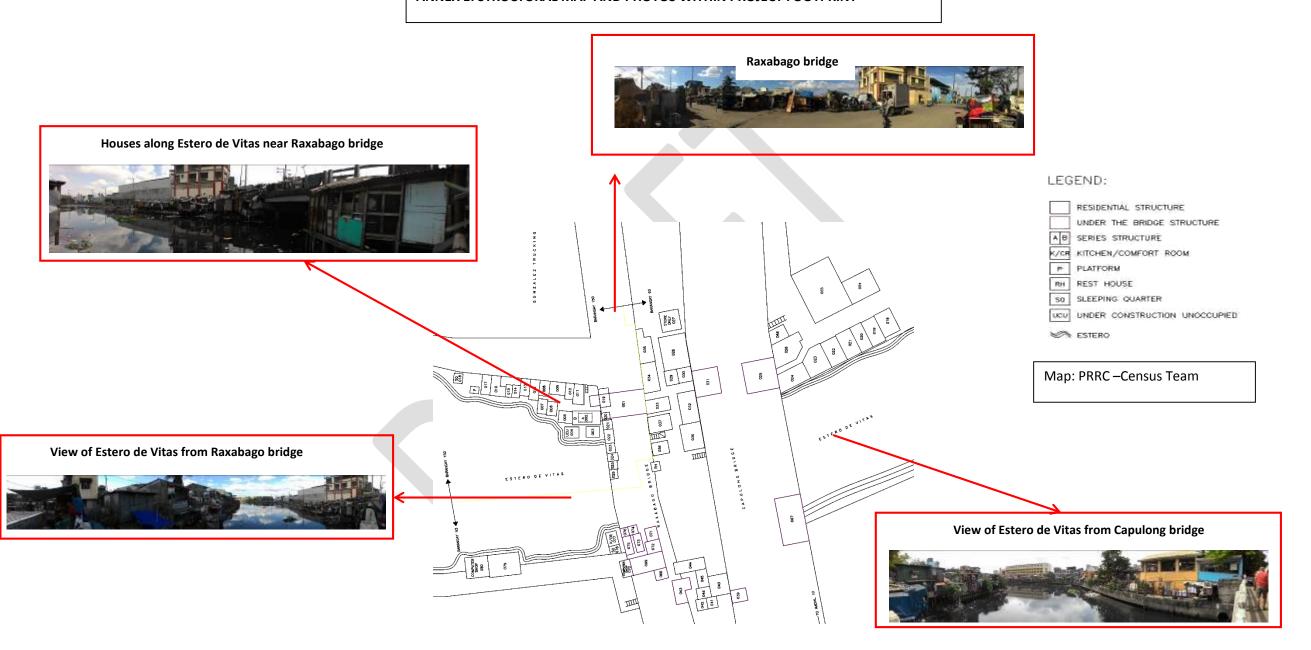
Name	Address/Office	Position	Contact Number/ E-mail Address	Signature
89. JAY-IN E CAVANI	BR64 147 SOO H. LOPEZ		E2208545660	S GHOWN!
90. JOSEPH T. AQUINO	13767/147,560 H:LOTE			1
91. Julie poiloria	BR693-P		09070161281	Julia Bullino
92. Pup Pupe	Bray 93		09283024807	Ra Ruys
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95. FREDERICKG. MORGA BRGY 147	BRGY 147		09327215474	23
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ANNEX E: STRUCTURAL MAP AND PHOTOS WITHIN PROJECT FOOTPRINT



VITAS PUMPING STATION: TONDO, MANILA STRUCTURAL MAP OF ISF HOUSEHOLDS

Typical exterior of house under bridge



View from house under Raxabago bridge (man scavenging trash on a makeshift boat)



Below Raxabago bridge (sausage skins hung to dry)





Settlements under Raxabago and Capulong Bridge
Interior of houses







