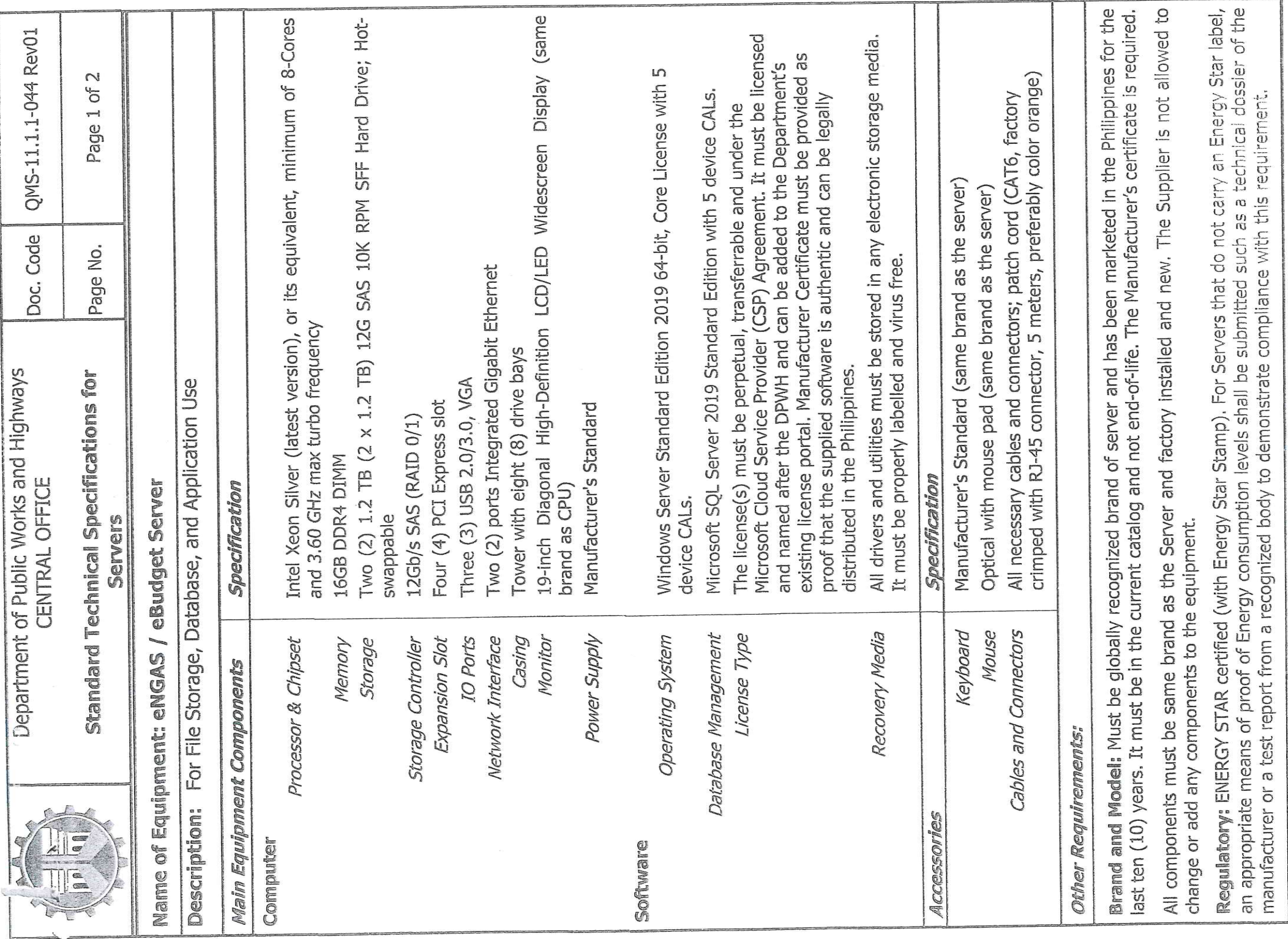
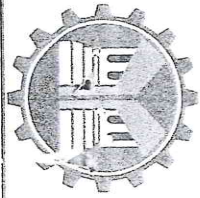








Department of Public Works and Highways  
CENTRAL OFFICE

**Standard Technical Specifications for  
Servers**

Doc. Code

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**Name of Equipment: eNGAS / eBudget Server**

**Description:** For File Storage, Database, and Application Use

**Documentation and Media:** All equipment shall be supplied with standard manufacturer documentation, on any electronic storage media and hard copy version where available.

**Warranty and Maintenance:** The Supplier is required to provide a three (3) year warranty for parts and associated software and on-site labor, 1-year on mouse and keyboard from the date of the Inspection and Acceptance Report.

**Technical Support:** The local technical support shall include telephone and email, 8 hours per day (8:00am - 5:00pm) 5 days a week (Monday - Friday) for problem resolution. Support shall have a response time of next business day.

***Additional Notes:***

The UPS (1500VA) shall be issued in bundle with the Admin Server tech specs. This technical specification shall be issued along with the Certification issued by IMS.

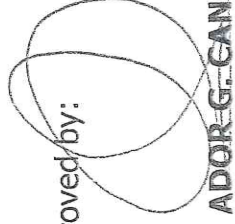
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