



### SUBJECT: DPWH-QMS Control of Documents

The Department's recent accomplishment as an ISO 9001:2008 certified agency is both an achievement and a challenge to continuously improve our service to the public.

To ensure effective implementation of the DPWH Quality Management System and proper management of incoming documents in the Department, the Records Management Division, HRAS and its counterpart in the Regional and District Engineering Offices will be using the revised **Routing Slip** in sending incoming documents from the Records Management Division and its counterpart to the concerned office and **Referral/Action Slip** in sending documents from one office or person to another.

A copy of the Control of Documents Procedure, Routing Slip for Central Office, Regional Office and District Office (Annex A) and Referral/Action Slip (Annex B) are attached for guidance and compliance of all concerned.

This Order shall take effect immediately.

**ROGELIO L. SINGSON** 

Secretary

Encl: Control of Documents Procedure Routing Slip for Central Office, Regional Office and Disctrict Office (Annex A) Referral/Action Slip (Annex B)

4.3.4 RMB/ABA

Department of Public Works and Highways Office of the Secretary WIN5L06953

-	Republic of the Philippines	Issue Date :	ALIG 1 0 2015
	Department of Public Works and Highways	Doc. Code :	DPWH-QMSP-01
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	Control of Documents Procedure	Page No. :	1 of 3

# 1.0 Purpose

Implementation of the policies and guidelines governing records management of incoming and outgoing documents by the Records Management Office.

# 2.0 Definition of Terms

**Routing Slip** - a tool for sending or releasing specific document from RMD and its counterpart in the Regional Office & District Engineering Office.

**Referral/Action Slip** – a toll to notify someone to perform a specific task or to put idea into action.

**Reference Number**- Use to determine where the document was previously acted upon or indication to track the document easily.

**Incoming Document**- Internal and external documents received from clients. **Internal Documents-** refer to the documents generated within the confines of DPWH.

# 1.0 Procedure

PROCESS FLOW

RESPONSIBLE

DETAILS



attach Routing Slip & route documents Records Management Office Receive incoming documents and attach the Routing Slip - <u>QMS-HRAS-RMD Form</u> <u>No.1, S 2014</u> (Annex A).

Determine and write the concerned office where it will be delivered.

### NOTE:

Incoming mails and documents are received thru courier, postal and messengerial service and are classified and routed for delivery to concerned office.

1





#### **4.0 References**

**DPWH QMS Manual** Implementing Rules and Regulations of RA No. 9470 D.O. 77, series of 2014

### 5.0 Records

Record book File copy

Prepared by:

**ROLANDO M. BOÑE** Chief, Records Management Division, HRAS

Approved:

ANGELA B Director I

3

### Annex A

#### **QMS-HRAS-RMD** Form 1

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Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS OFFICE OF THE SECRETARY

Manila

**ROUTING SLIP** 

Reference No.:

FROM :	DATE:
TO:	
SECRETARY	
UNDERSECRETARY	
ASST. SECRETARY	
BUREAU	
SERVICE	
UPMO	
OTHERS	

N.B. Action must be taken within 15 days from receipt of correspondence pursuant to the Provision of Sec 5(s). RA 6713

#### **QMS-HRAS-RMD Form 2**



Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS **<OFFICE OF THE REGIONAL DIRECTOR>** 

# **ROUTING SLIP**

Reference No.:

FROM :	DATE:
то:	
REGIONAL DIRECTOR	
ASST REGIONAL DIRECTOR	
ADMINISTRATIVE OFFICER	
DIVISION	
OTHERS	

N.B. Action must be taken within 15 days from receipt of correspondence pursuant to the Provision of Sec 5(s). RA 6713

QMS-HRAS-RMD Form 1

Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS **OFFICE OF THE SECRETARY** Manila

# **ROUTING SLIP**

Reference	No	
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FROM :	DATE:	
TO:		
SECRETARY		
UNDERSECRETARY		
ASST. SECRETARY		
BUREAU		
SERVICE		
UPMO		
OTHERS		

N.B. Action must be taken within 15 days from receipt of correspondence pursuant to the Provision of Sec 5(s). RA 6713

#### **QMS-HRAS-RMD Form 3**



Republic of the Philippines DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS **<OFFICE OF THE DISTRICT ENGINEER>** 

# **ROUTING SLIP**

Reference No.:

FROM :	DATE:	
TO:		
DISTRICT ENGINEER		- 14A. I <sup>9</sup>
ASST DISTRICT ENGINEER		
ADMINISTRATIVE OFFICER		
SECTION		
OTHERS		

N.B. Action must be taken within 15 days from receipt of correspondence pursuant to the Provision of Sec 5(s). RA 6713

			Annex B
	REPUBLIC O	F THE PHILIPPINES	QMS -HRAS-RMD Form 4
	DEPARTMENT OF PUB	LIC WORKS AND HIGHWAYS ne of Office> ess of Office>	
		. / ACTION SLIP	
FOR/TO	:	REFERENCE NO :	
SUBJECT	:		
			**************************************
	URGENT, PLEASE RUSH ! See me / Let's discuss	REMARKS :	
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	For comment / recommendation		
	For review / evaluation		
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	REFERRAL	. / ACTION SLIP	
FOR/TO		REFERENCE NO : DATE :	
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	Draft reply		
	For review / Initial		
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H	For comment / recommendation For review / evaluation		
	For appropriate action		
	For information / reference		
	For dissemination		
Ц	For file		
	Return document/s to me	<name of="" off<br="">Design</name>	
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