

097. 13 DPWH  
07-20-2013



Republic of the Philippines  
DEPARTMENT OF PUBLIC WORKS AND HIGHWAYS  
**OFFICE OF THE SECRETARY**  
Manila

JUL 31 2013

DEPARTMENT ORDER )

SUBJECT : IMPLEMENTATION OF THE  
QUALITY MANAGEMENT SYSTEM  
(QMS) MANUAL

NO. 72 )

Series of 2013 <sup>07-20-13</sup> )

In line with the Department's policy to continuously improve the delivery of its services, all Bureaus and Services, NCR and Region XI Regional Offices, and, South Manila and Davao City Engineering Offices, are hereby required to implement the processes and mandatory procedures in the Quality Management System (QMS) Manual which will be the basis of an Internal Quality Audit (IQA) to be carried out two (2) months thereafter.

The implementation of the QMS Manual aims to get confirmation that DPWH QMS meets the requirements of ISO 9001:2008 and be issued with the corresponding Certification.

Copies of this Manual will be provided by the Records Management Division (RMD) of the Human Resource and Administrative Services (HRAS).

This Order shall take effect immediately.

  
**ROGELIO L. SINGSON**  
Secretary

Department of Public Works and Highways  
Office of the Secretary



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