



VISION : By 2030, DPWH is an effective and efficient government agency, improving the life of every Filipino through quality infrastructure.

Right Project, Right Cost, Right Quality

MISSION

To provide and manage quality infrastructure facilities and services responsive to the needs of the Filipino people in the pursuit of national development objectives.

CORE VALUES

Public Service
Integrity
Excellence
Professionalism
Teamwork

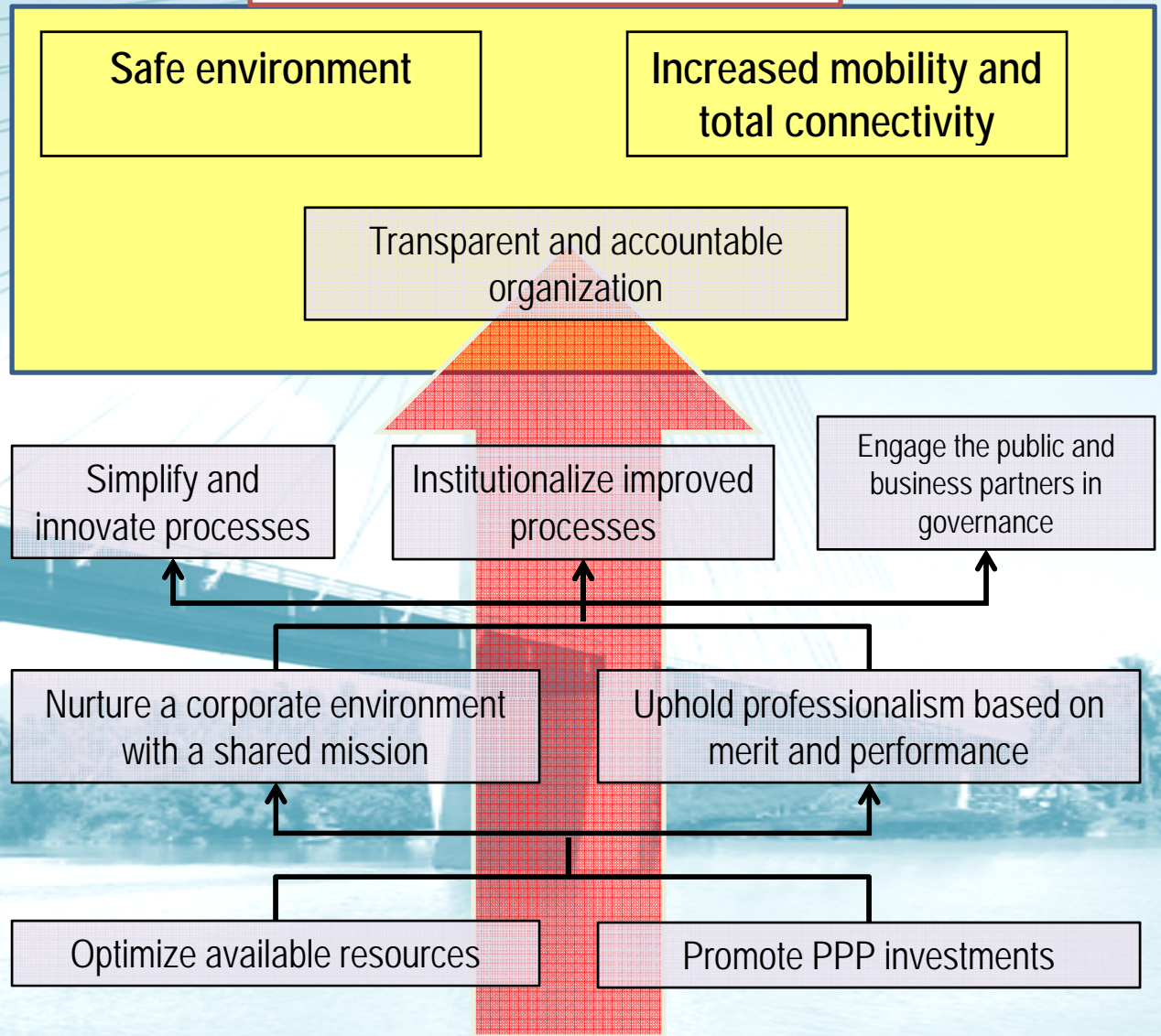
Social Impact

External Stakeholders

Processes

People

Resource Stewardship





DPWH GOVERNANCE SCORECARD



Perspective	Strategic Objectives	RO	Measures		Type		Baseline	Targets					
					LD	LAG	2010	2011	2013	2016	2030		
Social Impact	A Increased mobility and total connectivity												
		1	Percentage of National Road Network paved	URSM URCY			75%	80%	85%	93%	100%		
	2	International Roughness Index (IRI) *arterial	URSM URCY			5.5	5.5	5	4	3			
	B Safe Environment		3	Percentage of flood protected area	URSM URCY			20%	20%	25%	30%	82%	
External Stakeholders	C Transparent and accountable organization		4	Bantay Lansangan Road Sector Report Card Rating	URCA			C	C+	B	B+	A	
Processes	D Engage the public and business partners in governance		5	Resolution of valid stakeholders complaints, inquiries and concerns	UJAP			60%	80%	85%	95%	100%	
	E Institutionalize best practices		6	Number of ISO Certified Offices	URCA			0	2	6	11		
		7	Percentage of ISO Certified Contractors	URCA			18% All Large B Contractors	30% All Large B Contractors	50% All Large B Contractors	100% All Large B Contractors	All Large and Medium Contractors		
	F Simplify and innovate processes		8	Absorptive Capacity	URSM URCY			85%	85%	86%	90%	100%	
		9	Percentage Compliance to prescribed timelines	UJAP			75%	77%	80%	85%	100%		
People	G Nurture a corporate environment with a shared mission		10	Public Approval Rating*	UJAP			N/A	70%	73%	75%	90%	
	H Uphold professionalism based on merit and performance		11	Composite Performance Index	UJAP			60%	65%	75%	85%	100%	
		12	Percentage of Key Personnel Accredited	UJAP			55%	60%	70%	80%	100%		
Resource Stewardship	I Optimize available resources		13	Percentage of adherence to programming criteria based on existing planning applications	UJAP			50%	60%	80%	90%	100%	
		14	Percentage of projects completed within time and budget	URCA			55%	60%	70%	80%	90%		
	J Promote PPP investments		15	Length of (Constructed) Expressway (km)	A/S CEC			286	326	394	518		

As of December 10, 2010